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LIVERPOOL JOHN LENNON AIRPORT CONSULTATIVE COMMITTEE

Friday, 21 February 2020

PRESENT:

Bob Swann, Chairman
Alan Ascott, ARCH under the bridge
Cllr Caroline Ashton, Frodsham
Norman Elias, Passenger representative
Cllr Chris Ellams, Helsby Parish Council
Cedric Green, North Cheshire Rail Users Group
Cllr Michael Green, Lancashire
Cllr Suzanne Harvey, Halewood Parish Council
Cllr Stan Hill, Halton Council
Alex Naughton, Liverpool City Region
Simon Osborne, National Trust
Steve Pearse, Friends of Liverpool Airport
Cllr Lynn Riley, CWaC

Officers:

Andrew Dutton, Head of Environment, LJLA
Christina Smith, Customer Services
Robin Tudor, Head of Public Relations, Liverpool John Lennon Airport
Mike Jones, Secretary

1 APOLOGIES FOR ABSENCE

Apologies for absence were received from:
Councillor Tony Brennan, Knowsley Council
Michelle Cameron, Liverpool Chamber of Commerce
Therese Irving, Wirral Older People's Parliament
Keith Levin, General Aviation (LAGAUA)
Jordi Morell, Independent Passenger representative
Councillor Sue Murphy, St Helens Council
Tony Rice, Disabled Persons
Councillor Malcolm Spargo, Hale Parish Council

2 APPOINTMENT OF CHAIRMAN

Nominations were invited to be Chairman of the Consultative Committee until the AGM meeting in February 2021.

Councillor Stan Hill nominated Bob Swann.
Steve Pearse seconded the nomination.

There were no other nominations.

Resolved -

That Bob Swann be appointed Chairman of the Consultative Committee until the AGM meeting in February 2021.

Bob Swann in the Chair

3 **APPOINTMENT OF VICE-CHAIRMAN**

Nominations were invited to be Vice-Chairman of the Consultative Committee until the AGM meeting in February 2021.

Councillor Stan Hill nominated Norman Elias.
Steve Pearse seconded the nomination.

There were no other nominations.

Resolved -

That Norman Elias be appointed Deputy Chairman of the Consultative Committee until the AGM meeting in February 2021.

4 **DECLARATION OF PERSONAL INTERESTS**

There were no declarations of personal interests.

5 **CHAIRMAN'S ANNOUNCEMENTS**

The Chairman announced that Councillor Allan Harvey, who had represented Halewood Parish Council for many years, had passed away around Boxing Day 2019. The Committee stood in a minute's silence in his memory.

6 **PUBLIC QUESTION TIME**

There were no questions from the member of the public present.

7 **MINUTES**

Resolved –

that the minutes of the Liverpool John Lennon Airport Consultative Committee meeting held on 22 November 2019 be approved as a correct record.

8 **MINUTES OF SUB-COMMITTEES**

Resolved –

that the minutes of the Noise Monitoring Sub-Committee meeting held on 24 January 2020 be received.

9 **MEMBERSHIP**

The only change in membership to report was that the Wirral Transport Users Association had withdrawn its membership as it no longer had a representative who could attend, although it was noted that Cedric Green, who attended meetings on behalf of the North Cheshire Rail Users, could feed back any required information to the Association.

Nominations were invited to be the Committee's representative on the Airport Transport Forum.

Councillor Chris Ellams nominated Steve Pearse.
Bob Swann seconded the nomination.

There were no other nominations.

Resolved –

that Steve Pearse represent the Consultative Committee on the Airport Transport Forum for 2020-21.

10 **APPOINTMENT OF SUB-COMMITTEES AND PANELS**

The Committee considered the reappointment of the Noise Monitoring Sub-Committee and General Purposes Sub-Committee.

Resolved –

that in accordance with paragraph 8.5 of the Constitution the Noise Monitoring Sub-Committee and General Purposes Sub-Committee be reappointed for 2020/2021 with the Terms of Reference and membership categories as detailed in the Constitution.

11 **CUSTOMER SERVICES UPDATE (TABLED AT MEETING)**

Christina Smith, Customer Services Manager, circulated her report to the Committee which covered December 2019 and January 2020.

Engagement and feedback had decreased in January but there had been many contacts following an aircraft incident on 11 December, when a

business aircraft slid off the runway and caused a day's flights to be cancelled. This had boosted December's engagement figures above the normal level.

Satisfaction was 86% of those who had responded (which were 37% of enquirers). It was noted that some areas of concern, such as check in times, were airline policy rather than due to the airport. Accessibility experience issues had been addressed through familiarity visits for people who were anxious about using the airport, autism ambassador training and dementia awareness training.

Members questioned aspects of the report and it was confirmed that:

- all media types were used to gather feedback
- passenger traffic figures would be included in future to provide context
- Complaints amounted to around 0.1% of passengers
- The airport reported carbon emissions annually and had almost halved since 2010 and were in the process of agreeing net carbon zero by 2040 plan, aligning with the Liverpool City Region. There were plans for a solar array and possibly ground source heat pumps.

Resolved – that the update be noted.

12 AIRSPACE CHANGE

Andrew Dutton, Head of Environment at the Airport, updated the Committee on the progress toward airspace change around the Airport.

Although Liverpool Airport had one physical runway, it could be approached from two directions, and these two runways were always referred to as runway 27 and runway 09. Aircraft flew into the wind on landing and taking off, from 27 in the prevailing westerly wind whilst 09 is used when the wind was from the East. This significantly changed the areas being overflown. The Main reason for the Airspace Change Proposal (ACP) was to seek to change to satellite navigation from land-based beacon navigation. This narrowed the flight corridors and led to some properties being overflown more but more properties overflown less.

The Airport was following guidance published by the Civil Aviation Authority (CAA) in CAP1616 which was a 7-stage process. Liverpool were at stage 3 which was a formal consultation on the proposed options. That stage ended on 9 April and the Airport aimed to submit plans to the CAA in in July 2020, with either proposed implementation in Winter 2021/22 or co-ordination with the other Manchester Terminal Manoeuvring Area (MTMA) airspace users.

The consultation was a transparent process with comments ideally made on the CAAs portal

(<https://airspacechange.caa.co.uk/PublicProposalArea?pID=28>) where the

proposal was detailed and the wider process and stages shown. Comments from individuals and organisations were welcomed whether they were positive or negative and all were encouraged to participate via the CAA portal.

Resolved – that the update on airspace change be noted.

13 QUARTERLY REPORT

Robin Tudor, Head of Public Relations at the Airport, presented his update report for October to December 2019 to the Committee.

Passenger numbers were down by 0.04% on the previous year but the annual total had been over 5 million passengers once again which placed Liverpool in the middle ground for airport size. It had been a challenging year for the Airport as it has for all in the UK aviation industry, with the demise of Thomas Cook and difficulties experienced by Flybe, high profile examples of the current environment. As a consequence, remaining flat in terms of growth was viewed positively knowing that other UK Airports were experiencing a decline in traffic. The Airport had been closed for a day in December 2019 following an incident when a business jet slewed off the runway at the start of the day. Most passengers were bussed to other airports for their flights, but some aircraft ended up at the wrong airports which later led to flight cancellations.

Looking ahead for 2020, it was expected to be another tough year for the industry, with continued challenges including lack of aircraft availability due to the grounding of the Boeing 737 Max due to safety concerns, which had affected airlines including Ryanair who had hoped to take delivery of the first of over 200 such aircraft in 2019.

Freight business at the Airport has seen good growth in 2019 and it is hoped that this will continue in 2020 too.

The extension of the Runway End Safety Area (RESA) to and associated works to the east of the runway have finally been completed.

Members questioned Robin on the report and it was confirmed that:

- links to a hub airport were still being pursued
- a meeting was due to take place to look at improving live airport/rail information at Liverpool South Parkway (LSP) and the Airport.
- Comment was made that the airport flight information screen at LSP had not been working. (following the meeting further feedback indicated that this problem had subsequently been resolved.)
- Visit Britain in partnership with Marketing Liverpool had helped to fund a rebranding of the arrivals walkway to showcase the Airport as a gateway to North West England and North Wales with imagery of areas such as Liverpool, North Wales, Chester, the Lake District and Manchester to promote access to the region wide ideas and encourage multiple visits via the Airport.

Resolved – that the quarterly report be noted.

14 **ANNUAL WORK PROGRAMME**

Resolved – that the annual work programme be noted.

15 **CORRESPONDENCE**

There was no significant correspondence to report to the Committee.

16 **ANY OTHER BUSINESS**

There was no other business to report.

17 **DATE OF NEXT MEETINGS**

Resolved –

that the next meetings for the Noise Monitoring Sub-Committee (NMSC) and the Liverpool John Lennon Airport Consultative Committee (LJLACC) be as follows and be circulated to Members:

NMSC	LJLACC
24 April 2020	22 May 2020
17 July 2020	18 September 2020
23 October 2020	20 November 2020
22 January 2021	19 February 2021