



## Liverpool John Lennon Airport Consultative Committee

<b>Date:</b>	Friday, 18 September 2020
<b>Time:</b>	10.30 a.m.
<b>Venue:</b>	On Microsoft Teams

**Contact Officer:** Mike Jones, Secretary  
**Tel:** 0734 188 1420  
**e-mail:** MichaelJones1@wirral.gov.uk  
**Website:** www.wirral.gov.uk

---

### AGENDA

1. **APOLOGIES**
2. **DECLARATION OF PERSONAL INTERESTS**
3. **CHAIRMAN'S ANNOUNCEMENTS**
4. **MINUTES (Pages 1 - 10)**

To approve the minutes of the meeting of the Consultative Committee held on 21 February 2020 and to receive the minutes of the Noise Monitoring Sub-Committee held on 17 July 2020.

5. **MEMBERSHIP**

To note any changes in membership since the last meeting and consider any issues of non-attendance.

6. **PUBLIC QUESTION TIME**

The Chairman can be asked a question, and can:

- Answer the question directly or ask another appropriate member of the Committee to answer, and allow supplementary question(s)
- Place an item on the agenda for the next appropriate meeting to

deal with issues raised by the question.

- Decide where in the meeting the question shall be dealt with
- Amend the time allowed for questions, which is normally 30 minutes
- Agree that an answer be provided in writing rather than at the meeting
- Refuse to hear a question where less than 3 days' notice is given to the Secretariat
- Refuse to hear a question if it does not relate to the business and responsibilities of the Committee
- Vary any of the procedures about questions to help the effective conduct of the business of the meeting.

**7. QUARTERLY BUSINESS REPORT (Pages 11 - 12)**

To receive a half year report by the Airport company, attached.

**8. AIRSPACE CHANGE PROCESS**

Update by Andrew Dutton, Head of Environment.

**9. CORRESPONDENCE**

To note the correspondence received by the Secretary for the Committee since the last meeting and the responses made by the Airport Company.

**10. ANY OTHER BUSINESS**

**11. DATE OF NEXT MEETING**

The next scheduled meeting of the Liverpool Airport Consultative Committee is on Friday 20 November 2020 at 10.30 am.

## LIVERPOOL JOHN LENNON AIRPORT CONSULTATIVE COMMITTEE

Friday, 21 February 2020

**PRESENT:**

Bob Swann, Chairman  
Alan Ascott, ARCH under the bridge  
Cllr Caroline Ashton, Frodsham  
Norman Elias, Passenger representative  
Cllr Chris Ellams, Helsby Parish Council  
Cedric Green, North Cheshire Rail Users Group  
Cllr Michael Green, Lancashire  
Cllr Suzanne Harvey, Halewood Parish Council  
Cllr Stan Hill, Halton Council  
Alex Naughton, Liverpool City Region  
Simon Osborne, National Trust  
Steve Pearse, Friends of Liverpool Airport  
Cllr Lynn Riley, CWaC

**Officers:**

Andrew Dutton, Head of Environment, LJLA  
Christina Smith, Customer Services  
Robin Tudor, Head of Public Relations, Liverpool John Lennon Airport  
Mike Jones, Secretary

**1 APOLOGIES FOR ABSENCE**

Apologies for absence were received from:  
Councillor Tony Brennan, Knowsley Council  
Michelle Cameron, Liverpool Chamber of Commerce  
Therese Irving, Wirral Older People's Parliament  
Keith Levin, General Aviation (LAGAUA)  
Jordi Morell, Independent Passenger representative  
Councillor Sue Murphy, St Helens Council  
Tony Rice, Disabled Persons  
Councillor Malcolm Spargo, Hale Parish Council

**2 APPOINTMENT OF CHAIRMAN**

Nominations were invited to be Chairman of the Consultative Committee until the AGM meeting in February 2021.

Councillor Stan Hill nominated Bob Swann.  
Steve Pearse seconded the nomination.

There were no other nominations.

**Resolved -**

**That Bob Swann be appointed Chairman of the Consultative Committee until the AGM meeting in February 2021.**

**Bob Swann in the Chair**

3 **APPOINTMENT OF VICE-CHAIRMAN**

Nominations were invited to be Vice-Chairman of the Consultative Committee until the AGM meeting in February 2021.

Councillor Stan Hill nominated Norman Elias.  
Steve Pearse seconded the nomination.

There were no other nominations.

**Resolved -**

**That Norman Elias be appointed Deputy Chairman of the Consultative Committee until the AGM meeting in February 2021.**

4 **DECLARATION OF PERSONAL INTERESTS**

There were no declarations of personal interests.

5 **CHAIRMAN'S ANNOUNCEMENTS**

The Chairman announced that Councillor Allan Harvey, who had represented Halewood Parish Council for many years, had passed away around Boxing Day 2019. The Committee stood in a minute's silence in his memory.

6 **PUBLIC QUESTION TIME**

There were no questions from the member of the public present.

7 **MINUTES**

**Resolved –**

**that the minutes of the Liverpool John Lennon Airport Consultative Committee meeting held on 22 November 2019 be approved as a correct record.**

8 **MINUTES OF SUB-COMMITTEES**

**Resolved –**

**that the minutes of the Noise Monitoring Sub-Committee meeting held on 24 January 2020 be received.**

9 **MEMBERSHIP**

The only change in membership to report was that the Wirral Transport Users Association had withdrawn its membership as it no longer had a representative who could attend, although it was noted that Cedric Green, who attended meetings on behalf of the North Cheshire Rail Users, could feed back any required information to the Association.

Nominations were invited to be the Committee's representative on the Airport Transport Forum.

Councillor Chris Ellams nominated Steve Pearse.  
Bob Swann seconded the nomination.

There were no other nominations.

**Resolved –**

**that Steve Pearse represent the Consultative Committee on the Airport Transport Forum for 2020-21.**

10 **APPOINTMENT OF SUB-COMMITTEES AND PANELS**

The Committee considered the reappointment of the Noise Monitoring Sub-Committee and General Purposes Sub-Committee.

**Resolved –**

**that in accordance with paragraph 8.5 of the Constitution the Noise Monitoring Sub-Committee and General Purposes Sub-Committee be reappointed for 2020/2021 with the Terms of Reference and membership categories as detailed in the Constitution.**

11 **CUSTOMER SERVICES UPDATE (TABLED AT MEETING)**

Christina Smith, Customer Services Manager, circulated her report to the Committee which covered December 2019 and January 2020.

Engagement and feedback had decreased in January but there had been many contacts following an aircraft incident on 11 December, when a

business aircraft slid off the runway and caused a day's flights to be cancelled. This had boosted December's engagement figures above the normal level.

Satisfaction was 86% of those who had responded (which were 37% of enquirers). It was noted that some areas of concern, such as check in times, were airline policy rather than due to the airport. Accessibility experience issues had been addressed through familiarity visits for people who were anxious about using the airport, autism ambassador training and dementia awareness training.

Members questioned aspects of the report and it was confirmed that:

- all media types were used to gather feedback
- passenger traffic figures would be included in future to provide context
- Complaints amounted to around 0.1% of passengers
- The airport reported carbon emissions annually and had almost halved since 2010 and were in the process of agreeing net carbon zero by 2040 plan, aligning with the Liverpool City Region. There were plans for a solar array and possibly ground source heat pumps.

**Resolved – that the update be noted.**

## 12 AIRSPACE CHANGE

Andrew Dutton, Head of Environment at the Airport, updated the Committee on the progress toward airspace change around the Airport.

Although Liverpool Airport had one physical runway, it could be approached from two directions, and these two runways were always referred to as runway 27 and runway 09. Aircraft flew into the wind on landing and taking off, from 27 in the prevailing westerly wind whilst 09 is used when the wind was from the East. This significantly changed the areas being overflown. The Main reason for the Airspace Change Proposal (ACP) was to seek to change to satellite navigation from land-based beacon navigation. This narrowed the flight corridors and led to some properties being overflown more but more properties overflown less.

The Airport was following guidance published by the Civil Aviation Authority (CAA) in CAP1616 which was a 7-stage process. Liverpool were at stage 3 which was a formal consultation on the proposed options. That stage ended on 9 April and the Airport aimed to submit plans to the CAA in in July 2020, with either proposed implementation in Winter 2021/22 or co-ordination with the other Manchester Terminal Manoeuvring Area (MTMA) airspace users.

The consultation was a transparent process with comments ideally made on the CAAs portal

(<https://airspacechange.caa.co.uk/PublicProposalArea?pID=28>) where the

proposal was detailed and the wider process and stages shown. Comments from individuals and organisations were welcomed whether they were positive or negative and all were encouraged to participate via the CAA portal.

**Resolved – that the update on airspace change be noted.**

## 13 QUARTERLY REPORT

Robin Tudor, Head of Public Relations at the Airport, presented his update report for October to December 2019 to the Committee.

Passenger numbers were down by 0.04% on the previous year but the annual total had been over 5 million passengers once again which placed Liverpool in the middle ground for airport size. It had been a challenging year for the Airport as it has for all in the UK aviation industry, with the demise of Thomas Cook and difficulties experienced by Flybe, high profile examples of the current environment. As a consequence, remaining flat in terms of growth was viewed positively knowing that other UK Airports were experiencing a decline in traffic. The Airport had been closed for a day in December 2019 following an incident when a business jet slewed off the runway at the start of the day. Most passengers were bussed to other airports for their flights, but some aircraft ended up at the wrong airports which later led to flight cancellations.

Looking ahead for 2020, it was expected to be another tough year for the industry, with continued challenges including lack of aircraft availability due to the grounding of the Boeing 737 Max due to safety concerns, which had affected airlines including Ryanair who had hoped to take delivery of the first of over 200 such aircraft in 2019.

Freight business at the Airport has seen good growth in 2019 and it is hoped that this will continue in 2020 too.

The extension of the Runway End Safety Area (RESA) to and associated works to the east of the runway have finally been completed.

Members questioned Robin on the report and it was confirmed that:

- links to a hub airport were still being pursued
- a meeting was due to take place to look at improving live airport/rail information at Liverpool South Parkway (LSP) and the Airport.
- Comment was made that the airport flight information screen at LSP had not been working. (following the meeting further feedback indicated that this problem had subsequently been resolved.)
- Visit Britain in partnership with Marketing Liverpool had helped to fund a rebranding of the arrivals walkway to showcase the Airport as a gateway to North West England and North Wales with imagery of areas such as Liverpool, North Wales, Chester, the Lake District and Manchester to promote access to the region vide ideas and encourage multiple visits via the Airport.

**Resolved – that the quarterly report be noted.**

14 **ANNUAL WORK PROGRAMME**

**Resolved – that the annual work programme be noted.**

15 **CORRESPONDENCE**

There was no significant correspondence to report to the Committee.

16 **ANY OTHER BUSINESS**

There was no other business to report.

17 **DATE OF NEXT MEETINGS**

**Resolved –**

**that the next meetings for the Noise Monitoring Sub-Committee (NMSC) and the Liverpool John Lennon Airport Consultative Committee (LJLACC) be as follows and be circulated to Members:**

<b>NMSC</b>	<b>LJLACC</b>
24 April 2020	22 May 2020
17 July 2020	18 September 2020
23 October 2020	20 November 2020
22 January 2021	19 February 2021



## **NOISE MONITORING SUB-COMMITTEE**

Friday, 17 July 2020

10.30 - 11.00 a.m.

**PRESENT:**

Norman Elias, Chairman

Helen Bradshawe, Environmental Health, Knowsley Council

Jim Candlin, Environmental Health, Cheshire West and Chester Council

Ian Gaskell, Environmental Health, Knowsley Council

David King-Hele, Environmental Health, Wirral Council

Cllr Tricia O'Brien, Liverpool City Council – Cressington Ward

Bob Swann, Consultative Committee

Tony Rice, disabled persons

Ian Rushforth, Environmental Health, Liverpool City Council

Malcolm Spargo, Hale Parish Council

Andrew Dutton, Head of Environment, Liverpool Airport

Mike Jones (Secretary)

**1 APOLOGIES**

The clerk noted that some apologies may have been lost when the meeting invite was resent and attendance was reset.

Apologies were received from:

Norman Joughin, Wirral Council

Martin Doyle, Cheshire West and Chester Council

**2 APPOINTMENT OF CHAIRMAN**

At the annual meeting of the Liverpool John Lennon Airport Consultative Committee on 21 February 2020, the Noise Monitoring Sub-Committee was confirmed to continue. The Sub-Committee were to elect a Chairman for the ensuing year.

Nominations for the role of Chairman for 2020/2021 were requested by the Secretary.

Norman Elias was nominated by Bob Swann and seconded by Malcolm Spargo.

There were no other nominations.

**Resolved –**

**that Norman Elias be appointed Chairman of the Noise Monitoring Sub-Committee for 2020/2021.**

3 **APPOINTMENT OF DEPUTY CHAIRMAN**

Nominations for the role of Deputy Chairman were requested.

Bob Swann was nominated by Malcolm Spargo and seconded by Councillor Tricia O'Brien.

There were no other nominations.

**Resolved –**

**that Bob Swann be appointed Deputy Chairman of the Noise Monitoring Sub-Committee for 2020/2021.**

4 **MEMBERSHIP AND TERMS OF REFERENCE**

**Resolved –**

**that the terms of reference and membership for 2020/2021 be noted.**

5 **CHANGES IN MEMBERSHIP**

There were no changes in membership to report.

6 **MINUTES OF LAST MEETING**

**Resolved –**

**that the minutes of the meeting of the noise Monitoring Sub-Committee held on 24 January 2020 be agreed as a correct record and signed by the Chairman.**

7 **NOISE COMPLAINTS**

Andrew Dutton detailed the situation since the 'lockdown' had started as a result of the Covid-19 pandemic.

The aviation industry was probably one of the first industries to be hit by the pandemic as people stopped travelling. From 23 March passenger numbers dropped significantly and subsequently about 50% of staff were furloughed. From April onwards airlines cut schedules, the Airport restricted opening hours but stayed open for 11 (mainly medical passengers) flights a week by Logan Air to the Isle of Man.

The terminal was closed until a handful of other flights restarted in June. Whilst the terminal was closed the Isle of Man passengers used the business

aviation centre. When the terminal first opened there were very few concessions open but they had started reopening in July.

Regarding noise complaints, it was noted that the records for the period January to March were not yet accessible as the staff involved had been furloughed, but it was expected that they would be accessible in time. For the period April to June there had been 6 complaints from 4 individuals, with only two complaints about specific aircraft and none involving commercial flights. There was a concern that once operations get back to more like normal, there may be a spike in complaints as people had got used to having very few aircraft movements.

**Resolved – that**

- (1) the difficulty of accessing the noise complaints between 1 January and 31 March be noted; and**
- (2) the noise complaints from 1 April to 30 June be noted.**

**8 AIRSPACE CHANGE**

Andrew Dutton provided a reminder of the background to the Airspace Change Proposal (ACP), including that: The process started with a submission/request to the Civil Aviation Authority (CAA) in February 2018; LJLA is following the CAP 1616 guidance; full details and staging were available on the CAA Airspace Change Portal; on 13 January 2020 the airspace change consultation began as (stage 3) - consulting on 6 potential options for routes; as part of the consultation there had been open sessions on 12 February and 7 March; the consultation had been extended to 27 April, and had included newspaper notices and messages on BBC radio, Instagram, Facebook, LinkedIn and Twitter with regular updates.

The consultation report, to include feedback had been drafted and would be published on the Portal. There had been over 800 responses although some people still claimed they had not been made aware.

**Resolved –**

**that the Airspace Change update be noted.**

**9 DATE OF NEXT MEETING**

The next scheduled meeting was on Friday 23 October 2020.

**10 ANY OTHER BUSINESS**

There was no other business.

This page is intentionally left blank

## QUARTERLY BUSINESS REPORT

### 1.0 Airport update

#### **Commercial passenger traffic**

At the last meeting of the Consultative Committee it would have been hard to imagine just how much the world and all our lives would change over the next six months. For aviation in particular, the coronavirus pandemic has undoubtedly created the biggest crisis in living memory and Liverpool like all other UK airports has experienced a huge decline in business as a consequence.

The table below highlights the impact on passenger numbers, with the effects of the pandemic first seen in late February/early March as the number of cases spread across Northern Italy.

<b>Month</b>	<b>2020</b>	<b>2019</b>	<b>Variance (%)</b>
January	312,221	318,941	-2.1
February	339,676	341,702	-0.6
March	189,049	385,142	-50.9
April	877	446,617	-99.8
May	1,042	479,187	-99.8
June	7,711	487,941	-98.4
<b>Q1 +Q2 Totals</b>	<b>850,576</b>	<b>2,459,530</b>	<b>-65.4</b>

With the introduction of the lockdown period, air travel almost ceased entirely. The Airport at no point closed however, with operations maintained for Loganair's twice daily Isle of Man flights, which were essential for passengers from the island who needed to access health care in the North West and to help with the supply of PPE to the island.

At this time, the Airport terminal building closed and passenger processing took place via the XLR Executive Aviation facility, in order to reduce costs, whilst the introduction of the furlough scheme saw around 60% of airport employees placed on furlough.

During the lockdown period, staff at the Airport put plans in place in order to be able to recover once the lockdown measures were lifted and airlines began to re-introduce flights. These included comprehensive cleaning regimes, self-distancing information and PPE related measures to protect passengers and airport staff.

Flights with Wizz Air, easyJet and Ryanair began to recommence in May and over subsequent weeks more destinations were re-introduced, with over 50 destinations being served in August. However the frequencies of flights has been significantly lower than would have normally been scheduled to operate and the load factors (level of occupancy) on flights has likewise been much less than would be seen during what should be the busiest time of the year for the Airport.

Unfortunately the initial introduction of 14 day quarantine restrictions for all passengers arriving from overseas and then subsequent restrictions being re-introduced on what would be some of the Airport's most popular routes (Spain, France, Portugal etc) has continued to cause confusion and undermine passenger confidence with many choosing not to travel overseas this Summer. This in turn continues to have a damaging impact on all UK airports including Liverpool.

Passenger numbers are currently down by around 65% and numbers of flights by around 40% and the Airport has subsequently been forced to make a number of redundancies as have other large employers based at the Airport, who are all faced with reduced passenger numbers and escalating costs. The forthcoming Winter season is expected to be equally as difficult for the industry.

Whilst the current situation remains extremely challenging for everyone, for those passengers travelling through the airport on flights, the overall customer experience remains good however with queues kept to a minimum where possible and most retailers have reopened in the Departure Lounge.

Passengers have been able to travel from Liverpool with plenty of space to self distance and to relax and wait for flights. The 'Eat out to help out' scheme proved particularly popular with a number of the food and beverage outlets participating in the scheme.

There have also been some new route announcements too with Wizz Air announcing new services to Vilnius the capital of Lithuania, Bacau in Romania and Chisinau the capital of Moldova, all starting in late October and Ryanair announcing a new service to Kosice in Slovakia, also starting at the end of October.

Aviation was one of the first industries to be impacted by the pandemic and is likely to be one of the last to recover, with further uncertainties likely over the coming weeks and months. The Airport Operators Association which acts on behalf of UK airports continues to lobby Government for more support and improvements to the existing unpredictable quarantine rules.

### **General and Business Aviation**

<b>Month</b>	<b>2020 Movements</b>	<b>2019 Movements</b>	<b>Variance (%)</b>
January	1,898	1,661	+14
February	1,328	2,637	-50.0
March	2,138	2,329	-8.2
April	274	2,651	-89.6
May	604	2,943	-79.4
June	404	2,290	-82.4
<b>Q1 +Q2 Totals</b>	<b>6,691</b>	<b>14,511</b>	<b>-53.9</b>

As can be seen from the table above, General and Business Aviation has been likewise significantly impacted by the coronavirus crisis.