

# Liverpool John Lennon Airport Consultative Committee

**Date:** Friday, 22 September 2017

Venue: Cavern Suite, Liverpool John Lennon Airport, L24 1YD

**Time:** 10.30 am

#### **Agenda**

#### 1 Apologies

#### 2 Disclosure of Personal Interests

As in section 7.6 of the Constitution, If a Member has a personal interest in a matter on the agenda or likely to be discussed at the meeting, they should declare it. It is at the Chairman's discretion if the member can speak or take part in the discussion or vote on the matter.

#### 3 Chairman's Announcements

### 4 Minutes

(Pages 5 - 10)

To approve the Minutes of the meeting held on 26 May 2017, attached.

#### 5 Minutes of Sub-Committees

(Pages 11 - 20)

To receive the Minutes of the Noise Monitoring Sub-Committee held on 21 July 2017.

#### 6 Membership

To note changes in membership since the last meeting, including: Councillor Phillip Brightmore replaced Councillor Bernie Mooney and Ron Abbey for Wirral Council

Councillor Edna Finneran replaced Councillors Steve Ball and Allan Harvey for Halewood Parish Council.

Councillor Michael Green replaced Councillors Terry Aldridge and Cynthia Dereli for Lancashire County Council.

Councillor Steve Parish was reappointed as representative for Warrington Borough Council.

Councillor Michael Roche was reappointed as representative for Sefton Council.

#### 7 Public question time

A member of the public may, if present in person at the meeting, address a question to the Chairman. Any such question must relate to the business and responsibilities of the Committee.

Wherever possible 3 clear working day's notice of any question should be given to the Secretary. The Chairman may exercise discretion if such notice has not been given. The questions shall be dealt with at the beginning of the meeting or immediately prior to any particular item on the agenda to which they relate.

The Chairman or other appropriate member of the Committee shall respond and supplementary question(s) will be permitted. A written response may be given if it is not possible to provide the necessary information at the meeting. If necessary, an item shall be placed on the agenda of the next appropriate Committee or Sub-Committee meeting in order to deal with issues raised by the question.

The time allocated to questions at any meeting shall not exceed 30 minutes and the Chairman shall have discretion to vary any of these procedures if it helps the effective conduct of the business of the meeting.

#### 8 LJLA Community Plan

To receive a short presentation from the HR & Community Department.

#### 9 Quarterly Report

(Pages 21 - 26)

To receive the Quarterly Report by the Airport Company.

#### 10 Annual Meeting of UK Airport Consultative Committees (UKACCS)

Verbal feedback from the Chairman. The agenda, papers and minutes for the meeting are available online: <a href="http://ukaccs.org/2017-glasgow.php">http://ukaccs.org/2017-glasgow.php</a>

#### 11 Annual Work Programme

(Pages 27 - 28)

To note the Committee's Annual Work Programme.

#### 12 Correspondence

To note the correspondence received by the Secretary for the Committee since the last meeting and the responses made by the Airport Company.

#### 13 Any Other Business

#### 14 Date of next meeting

The next meeting of the Liverpool John Lennon Airport Consultative Committee is scheduled for Friday 24 November 2017 at 10.30 am in the Cavern Suite, Liverpool John Lennon Airport.

#### 15 Exclusion of the Press and Public

If the Chairman considered that are any items should be discussed privately, the press and public would be excluded from the meeting at this point.

# 16 Any Other Business to be discussed in the absence of the Press and Public

#### For further information, please contact:

Mike A Jones, Assistant Secretary, Tel. 01244 975996 HQ, 59 Nicholas Street, Chester CH1 2NP. Email: mikea.jones@Cheshirewestandchester.gov.uk

Date of Publication: 14 September 2017

Please park in the Multi-storey Short Stay Car Park opposite to the Terminal Building.

<sup>\*</sup> The Cavern Suite is on the first floor of the terminal building, beyond the statue of John Lennon.



#### LIVERPOOL AIRPORT CONSULTATIVE COMMITTEE

26 MAY 2017

(10.30 am - 12.50 pm)

**PRESENT**: Councillor Bob Swann, Chairman of Consultative Committee

Alan Ascott, ARCH under the Bridge

Councillor Caroline Ashton, Frodsham Town Council

Councillor Chris Ellams, Helsby Parish Council

Councillor Stan Hill, Halton Borough Council

Councillor Evelyn Hudson, Hale Parish Council

Jordi Morell, West Cheshire and North Wales Chamber of Commerce

Councillor Brian O'Hare, Knowsley Metropolitan Borough Council

Simon Osborne, National Trust

Councillor Ralph Oultram, Cheshire West and Chester Council

Councillor Steve Parish, Warrington Borough Council

Steve Pearse, Friend of Liverpool Airport

Councillor Colin Rowan, Hale Bank Parish Council

Angus Tilston MBE, Wirral Transport Users Association

#### Others

Robin Tudor, Head of Public Relations, Liverpool Airport

Laura Barton, Mersey Gateway Crossings Board

Matt Fearnhead, Mersey Gateway Crossings Board

Cedric Green, North Cheshire Rail Users Group

Dan Jennings, Merseyflow

Lisa Olsen, Head of Commercial, Liverpool Airport

Helen Williams, Merseyflow

Mike A Jones, Assistant Secretary

#### 17 APOLOGIES

Apologies have been received from:

Cllr Ron Abbey, Wirral MBC and Merseytravel

Michelle Cameron, Liverpool & Sefton Chamber of Commerce & Industry

Cllr Andy Dams, Sefton Metropolitan Borough Council

Cllr Keith Deakin, St. Helens Metropolitan Borough Council;

Normal Elias, passenger representative

Therese Irving, Wirral Older People's Parliament

Keith Levin, LAGAUA

Marshall Morris, Vice Chairman

Alex Naughton, Merseytravel

Anthony Rice, disabled persons

Cllr Michael Roche, Sefton Metropolitan Borough Council

Cllr Jeremy Wolfson, Liverpool City Council

#### 18 DISCLOSURE OF PERSONAL INTERESTS

Councillor Stan Hill declared an interest in item 8 (Mersey Gateway tolls) as he had some financial responsibility in the project.

Bob Swann declared an interest in Item 6 (Membership) as he was a member of the North Cheshire Rail Users' Group.

#### 19 CHAIRMAN'S ANNOUNCEMENTS

There were no Chairman's announcements.

#### 20 MINUTES

**DECIDED: That** 

the minutes of the meeting of the Consultative Committee held on 17 February 2017 be approved as a correct record and signed by the Chairman.

#### 21 MINUTES OF SUB-COMMITTEES

**DECIDED: That** 

the minutes of the meeting of the Noise Monitoring Sub-Committee on 28 April 2017 be received.

#### 22 MEMBERSHIP

The Assistant Secretary detailed changes in membership since the last meeting, including: for Hale Parish Council, Councillor Gary Wright replacing Councillor Catherine Williams; and for Knowsley Council Councillor Brian O'Hare had been reappointed.

The North Cheshire Rail Users Group had applied to join the Consultative Committee and for Cedric Green to be their representative. Members supported the idea as the Group covered a wide area and was involved in the scheme to reinstate the Halton Curve as a regular rail route.

#### **DECIDED: That**

North Cheshire Rail Users Group be added to the membership for Liverpool Airport Consultative Committee with Cedric Green as their representative.

#### 23 PUBLIC QUESTION TIME

There were no questions from the member of the public present and no questions had been submitted in advance.

#### 24 MERSEY GATEWAY TOLLS

Two representatives from the Mersey Gateway Crossings Board and two representatives from Merseyflow gave a presentation with details of the arrangements for the system of tolls that was to be in operation once the Mersey Gateway bridge opened in Autumn 2017.

They gave the background to the bridge, which had been built to reduce congestion on the iconic Jubilee Bridge from Runcorn to Widnes. It should take 80% of the traffic which used the bridge. The main part of the new bridge was a 1km cable-stayed structure, which had 9.5 km of new or improved road connecting to it. Upon opening, both the new and old bridges would be tolled to recover the cost of the privately financed scheme.

The tolling scheme involved individuals registering and paying, preferably online, and cameras noting cars using the bridge using automatic car number plate

recognition rather than having toll booths. Drivers were to pay by midnight the day after they cross the bridge or they will be issued with a penalty notice of up to £60. There would be a three-month media campaign prior to opening and signage, including at the Airport.

Members queried the details and compared the scheme to other toll bridges. It was noted that Halton Council would be paying the tolls for its residents.

The representatives offered to provide their details for members via the Secretariat for more specific questions.

#### **DECIDED: That**

The update on the Mersey Gateway Tolls be noted.

#### 25 AIRPORT MASTER PLAN

Robin Tudor informed members that it had been ten years since the initial consultation on the Airport's Master Plan, which had covered the period to 2030. The Master Plan subsequently needed to be updated to more accurately reflect the latest passenger forecasts and the aspirations of the airport through to 2050. A four week consultation of the Master Plan was scheduled to begin before the end of June 2017.

The aim of the Plan was to maximise connectivity in the larger Liverpool region, and detailed development plans included a new pier extension, an extension to the runway, an additional taxiway, separate cargo, viewing and business areas and a new link road to the East. The consultation was to include local exhibitions and leafletting.

#### **DECIDED: That**

the update on the Airport's Master Plan be noted.

#### 26 CAR PARKING OPTIONS AT LIVERPOOL JOHN LENNON AIRPORT

Lisa Olsen, Head of Commercial at the Airport, informed members of the change in car parking policy, particularly regarding the short stay and drop off facilities. The changes were partly in response to customer requests and partly to allow for customer behaviour (such as remaining too long in the short stay car park). The changes had been benchmarked against peers and competitors. The positive results of the customer experience 'ASQ' surveys showed that the balance was right between cost and waiting times.

The previous 20 minutes allowed for drop-off in Car park 2 had been doubled to 40 minutes, whilst charges to use the express drop off car park had increased from £2 to £3 for up to 20 minutes.

Members questioned the various aspects of the parking policy and how technology was used, for instance for pre-booking parking.

#### **DECIDED: That**

the update on the car parking scheme be noted.

#### 27 ANNUAL WORK PROGRAMME

**DECIDED: That** 

the Work programme be noted.

#### 28 QUARTERLY REPORT

Robin Tudor presented the Airport's Quarterly Business Report, covering January to March 2017. Overall, there had been a 1% decline in passenger numbers compared to the previous year which was due to Easter falling outside of the period this year but inside it last year. There was still growth over the 12 months and passenger numbers were expected to exceed 5 million this calendar year. Key points (with increases given in comparison with the equivalent period in the previous year) included:

- → EasyJet had seen a 2% increase in passenger volumes;
- → Ryanair had seen a strong performance in its two routes and had started three new routes at the end of the quarter;
- → Flybe had increased to daily it services to Belfast City;
- → Wizz Air increased flights to Bucharest and introduced a new service to Craiova;
- → Blue Air had commenced their based operation with four destinations in Europe;
- → The extension of the perimeter fence to the East of the runway was still delayed by finalising legal agreements with Scottish Power;
- → The ASQ passenger opinion survey results showed that the Airport was ranked in the top 10 of the 18 monitored airports in all 13 categories and within the top 5 in 11. It outranked Manchester in all;
- → The Airport had introduced new drop off and pick up policies, including doubling to 40 minutes the time at the Drop Off 2 Park, and increasing by £1 the express drop off cost;
- → The Airport had submitted written evidence to the Transport Select Committee's inquiry on the Government's draft Airports National Policy Statement;
- → The Department for Transport had held a regional stakeholder information event locally on 5 April on the draft Airports National Policy Statement and UK airspace policy. Representatives from the Airport and the Consultative Committee attended;
- → The Airport had been recognised as an Investor in People;
- → The Air Transport Forum had met in April to discuss the Mersey Gateway and tolling:
- → An emergency planning exercise took place in March.

#### **DECIDED: That**

the quarterly report be received.

#### 29 CORRESPONDENCE

There was no correspondence to report.

#### 30 ANY OTHER BUSINESS

There was no business under this item.

31	DATE	OF NEYT	<b>MEETING</b>
อา	DAIL	OF NEAT	MEELING

The next meeting of the Liverpool John Lennon Airport Consultative Committee was scheduled for Friday 22 September 2017 at 10.30 am in the Cavern Suite, Liverpool John Lennon Airport L24 1YD.

Chairman	
Date	



#### **NOISE MONITORING SUB-COMMITTEE**

21 JULY 2017 (10.30 am - 11.40 am)

PRESENT: Marshall Morris, Chairman

Larry Dack, Speke Estate

Normal Elias, passenger representative Cllr Evelyn Hudson, Hale Parish Council

Isobel Mason, Environmental Health, Halton Borough Council Councillor Tricia O'Brien, Cressington Ward, Liverpool City Council

Ian Rushforth, Environmental Health, Liverpool City Council

Bob Swann, LJLACC Chairman

Angus Tilston MBE, Wirral Transport Users Association

Councillor Jeremy Wolfson, Liverpool City Council

Toby Zorn, Environmental Health, Wirral Borough Council

Liverpool John Lennon Airport

Andrew Dutton, Head of Environment Colin Barnes, Environmental Advisor

Secretariat

Mike A Jones, Assistant Secretary

#### 9 APOLOGIES

No apologies had been received.

#### 10 CHANGES IN MEMBERSHIP

Members noted that for Hale Parish Council, Gary Wright had replaced Catherine Williams as Deputy.

#### 11 MINUTES OF LAST MEETING

**DECIDED: That** 

the minutes of the meeting of the Noise Monitoring Sub-Committee held on 28 April 2017 be agreed as a correct record.

#### 12 NOISE COMPLAINTS LOG

The Sub-Committee considered the Noise Complaints Log, which detailed every complaint received and the response to it, for the period 1 April 2017 to 30 June 2017. Colin Barnes gave a presentation to members on the Noise Log which included analysis of the number of noise complaints received by date, number of complainants, administrative area and the total number of complaints compared to the previous year. He also detailed the number of engine test runs and a summary of aircraft movements over the last twelve months. The presentation is attached to these minutes.

During the period a total of 34 complaints had been received, with the highest proportion (17, or 50%) from Halton, with 9 from one person, mainly linked to arrivals on runway 27. It was noted that no more than 3 complaints had been received on any one day.

Members discussed the contents of the Noise Log and noted that there had been less commercial aircraft movements this year but passenger numbers were higher because of increased occupancy and the replacement of Dash 8 aircraft by A320

and Boeing 737 that carry more passengers. They also noted that there had been complaints about aircraft passing over different areas. These may not be departing from Liverpool but merely using the Wallasey navigation beacon as en-route aircraft.

#### **DECIDED: That**

the Noise Complaints Log for 1 April 2017 to 30 June 2017 be noted.

#### 13 AIRPORT MASTER PLAN 2030 AND BEYOND

Andrew Dutton informed members that the Airport had revised its Master Plan, which was originally from 2006/7. Since then, the economic downturn had curtailed growth forecasts. The new Master Plan was a consultation on a potential vision of what may happen in the future. The plans were aspirations dependent upon funding, planning consent and increased usage. These included extra access piers, a solar power gathering area, a longer runway and a new access road. The new Plan looked toward the year 2050.

#### **DECIDED: That**

the new Airport Master Plan be noted.

#### 14 PLAS PROGRESS

PLAS (Prestwick Lower Airspace Systemisation) was the proposed revision of airspace in the North of England from the current organisation which dated from the 1950s. The consultation for the airspace around Liverpool Airport was scheduled to begin in October 2017, but before then members and groups were urged to speak to the airport so that any views could be taken into account in the initial design. The revision should include use of satellite navigation which should increase efficiencies throughout the industry.

There was an envisaged overall benefit for noise exposure and  $CO_2$  emission benefit. However, satellite navigation was significantly more precise and the SIDS and STARS (departure and arrival routes for the airport) would potentially be more defined. The Airport was requesting that members report this back to their organisations or invite Andrew to come and speak to them to explain more and nominate other organisations that may be interested.

#### **DECIDED: That**

the update on PLAS be noted.

#### 15 ANY OTHER BUSINESS

Andrew Dutton informed members that an Environmental Apprentice was being appointed at the airport. The role was a new one and the appointment process had been rigorous and elements of it had to be devised from scratch as there were no equivalents elsewhere.

#### 16 DATE OF NEXT MEETING

The next meeting of the Noise Monitoring Sub-Committee is scheduled for 27 October 2017 at 10.30 a.m. in the Cavern Suite, Liverpool John Lennon Airport.

Chairman	
Date	

This page is intentionally left blank



## Liverpool John Lennon Airport Rolling 12 Months Movements July 2016 to June 2017

		Club	Commercial	Non Commercial	Other
2016	July	2,491	3,654	79	140
	August	2,408	3,699	105	206
	September	2,186	3,403	146	148
	October	2,370	3,301	135	144
	November	1,968	2,570	92	101
	December	1,567	2,769	102	74
2017	January	1,039	2,552	95	119
	February	1,610	2,395	107	101
	March	2,125	2,752	110	113
	April	2,327	3,141	122	111
	May	2,548	3,358	207	108
	June	1,833	3,166	141	141

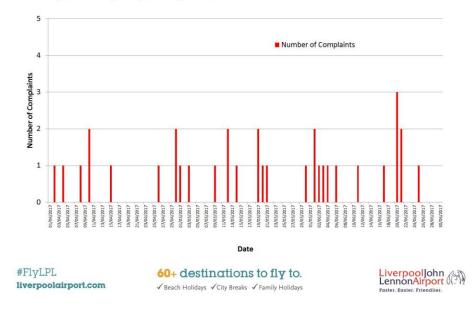
#FlyLPL liverpoolairport.com

**60+** destinations to fly to.

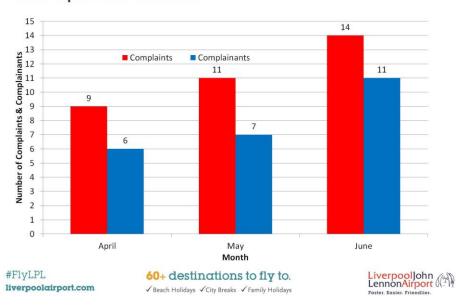
✓ Beach Holidays ✓ City Breaks ✓ Family Holidays

LiverpoolJohn LennonAirport

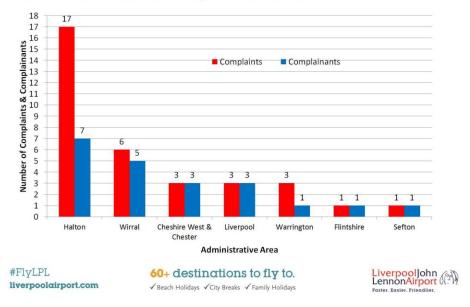
#### Liverpool John Lennon Airport Noise Complaints By Day 1<sup>st</sup> April to 30<sup>th</sup> June 2017



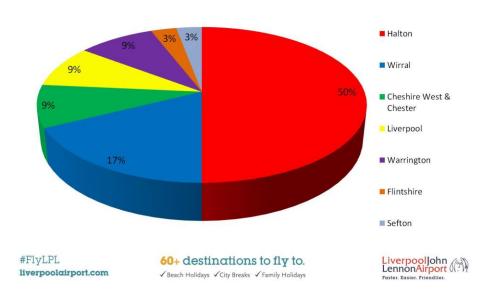
# Liverpool John Lennon Airport Complaints and Complainants for 1st April to 30th June 2017



### Liverpool John Lennon Airport Complaints and Complainants with Administrative Area for 1st April to 30th June 2017

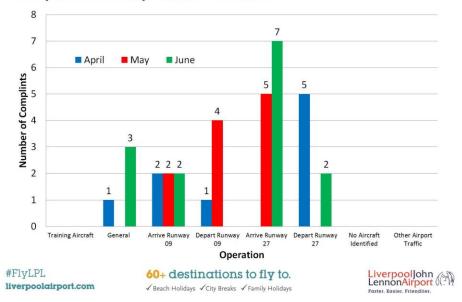


# Liverpool John Lennon Airport Percentage of Complaints for Administrative Area 1<sup>st</sup> April to 30<sup>th</sup> June 2017

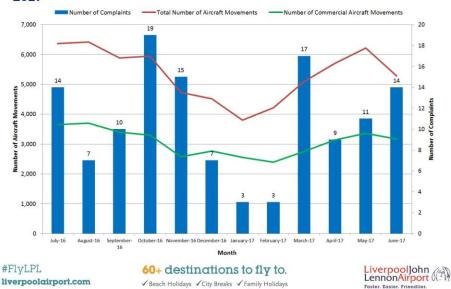


page 777

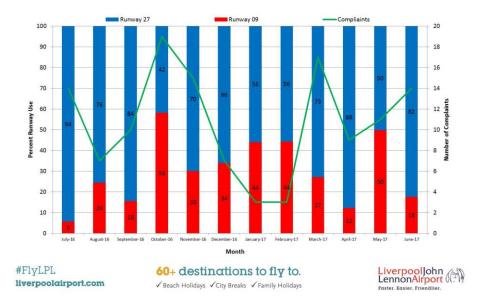
## Liverpool John Lennon Airport Operations that caused Noise Complaints for 1<sup>st</sup> April to 30<sup>th</sup> June 2017



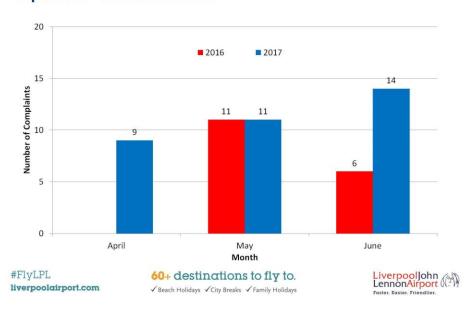
#### Liverpool John Lennon Airport Rolling 12 Month Aircraft Movements and Number of Noise Complaints July 2016 to June 2017



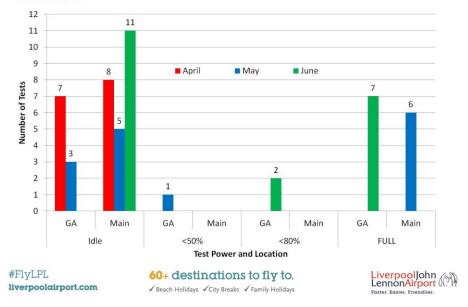
#### Liverpool John Lennon Airport Rolling 12 Month Runway Use and Noise Complaints July 2016 to June 2017



## Liverpool John Lennon Airport Complaints Comparison for 1st April to 30th June 2016 & 2017



# Liverpool John Lennon Airport Engine Test Runs 1<sup>st</sup> April to 30<sup>th</sup> June 2017



#### **QUARTERLY BUSINESS REPORT**

#### 1.0 Liverpool John Lennon Airport - Traffic Statistics

#### **Scheduled Passenger Traffic Performance**

Passenger numbers have seen a 4% growth, carrying 1.35m passengers in Q2 of 2017.

Month	2017	2016	Variance (%)
April	442,723	413,357	7.1
May	453,226	445,199	1.8
June	457,075	442,312	3.3
Q1 Totals	1,353,024	1,300,868	4.0

For the second quarter of 2017, airline highlights include:

easyJet has seen passenger numbers grow 1.4% versus prior year to 606K in Q2. The improved passenger throughput and focused management of their UK capacity over the peak summer period has had a favourable impact on load factors.

**Ryanair** continues to see strong performance in their routes to Marrakech and Sofia. New Summer routes to Bari, Girona and Prague have performed exceptionally strongly. Passengers are up 11% versus the same period last year. We anticipate Ryanair's Summer 2018 schedule will be made available within the next month. Rhodes tops the list as the best sold routes in this period.

**Flybe** has increased services to Belfast City for the summer season. The route will see a resumption of daily services, an increase from the winter programme of five times weekly services.

**Wizz Air** Continues to increase capacity on Budapest and Warsaw with the introduction of the A321. Passengers are 32% up year on year. However, the recently announced route to Craiova will discontinue at the end of October.

**Blue** Air 60,001 passengers have travelled with Blue Air from LPL in Q2, up 194% versus the prior year. Blue Air will continue services to Rome, Milan, and Alicante through the Winter and anticipate their Summer 2018 schedule will be on sale in the coming 5-6 weeks.

**TUI** Palma and Ibiza are tracking in line with expectations and performing very well. Summer 2018 has got off to a positive start with some promising early sales and strong loads.

#### 2.0 Other Matters

#### 2.1 Car Parking

The following shows the recent car park statistics:

Total no. of transactions

April 171,439 May 172,726 June 177,711

Vehicle crime continues to remain at very low levels, with a crime rate of just under 0.002% for the year to date.

#### 2.2 Planning and Development Matters

#### Extension to airport perimeter fence

Progress has been made with the wayleave agreement between the Airport and Scottish power. The final draft is now with their legal team for sign off and no further delay is anticipated.

The Airport has also agreed and paid towards the installation of some ducts which will allow access to their equipment from the site boundary and minimise their future requirement to access the site.

Once the agreement is signed the stopping up application can be progressed and works can start.

#### 2.3 ASQ surveys

The table below shows Liverpool's placement in the benchmark group of 18 Airports for the latest Q2 2017 ASQ results (18th being the lowest place and 1st being highest). The table also compares Liverpool's placement against Manchester Airport's as requested by the Committee, red (dark grey) and green (light grey) indicating a higher or lower placement in the benchmark.

	LPL ranking out of 18			MAN ranking out of 18				
	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3
	2017	2017	2016	2016	2017	2017	2016	2016
Overall satisfaction	6	3	5	4	13	15	14	10
Overall satisfaction business pax	1	10	11	3	17	18	17	17
Overall satisfaction leisure pax	6	5	5	4	12	15	12	4
Ease of way finding	2	1	1	3	12	14	14	3
Flight Information Screens	1	1	1	1	12	14	14	16
Cleanliness of washrooms/toilets	3	2	2	2	14	16	16	13
Comfort of waiting/gate areas	14	10	6	6	13	16	16	16
Cleanliness of airport terminal	7	5	4	5	14	16	16	16
Ambience of airport	6	4	4	3	17	17	17	14
Speed of baggage delivery	2	1	2	1	10	14	11	4
Arrivals passport & visa inspection	9	2	3	2	12	17	13	3
Waiting time in check in queue	1	1	1	1	10	10	8	5
Waiting time at security inspection	2	1	5	1	10	17	15	6

This quarter has seen the Airport continue to perform well in most areas, though not as well as in the previous quarter, with an overall satisfaction rating showing Liverpool to be 6<sup>th</sup> best.

The Airport is viewed by passengers as the best performing airport in its peer group in terms of three key criteria and still in the top 3 for over half the criteria. It appears that the work in progress on level 3 of the Departure Lounge to construct the new food and beverage areas and the new/relocated retailers has contributed to lower scores in this area. Whilst poorer performance of the cleaning contractor and issues regarding ground handling providers and UK Border Force, have impacted on other areas too.

Improvements at other airports at gate boarding areas in comparison to comfort levels at Liverpool, appears to have contributed to the fall to 14<sup>th</sup> position, as opposed to any particular degradation at Liverpool.

Plans to expand the arrivals area at the UK Border Force checks, refurbished arrivals toilets and discussions with the cleaning provider to raise standards, are expected to improve the passenger experience in these areas in future.

Interestingly there has been a marked improvement in the feedback from business passengers this quarter and the Airport continues to be rated better than Manchester Airport in all but one of the criteria shown.

#### 2.4 General Airport update

#### **Draft Master Plan consultation**

A public consultation on the Draft Master Plan was held for four weeks from Monday 26th June – Monday 24th July 2017. This included two public 'drop-in' sessions, one at the airport and one in Hale Village, along with briefings to other Community and stakeholder groups. All comments received will be considered carefully and taken into account in the final version of the Master Plan which is due to be published later in the year.

#### £3m latest phase of terminal improvement works completed

The latest phase of development work aimed at further improving the customer experience for departing passengers at the Airport has now been completed.

In recent weeks, the Airport has seen a number of new retail brands start operating, new shops, bars and restaurants open up and the refurbishment and upgrade of approximately 2,000 sq m of the upper floor of the Airport's Departure Lounge with almost £3 million having been invested over the past nine months.

#### The future of UK aviation - a call for evidence on a new strategy

The Airport has welcomed the news that the Government are seeking views on the content of their new aviation strategy that was published in July.

Shaping aviation to help boost economic growth, connectivity and skills will be at the centre of the new strategy to prepare the industry for the next three decades and beyond, with the Government looking for feedback on the six themes of Customer Service, Safety and security, global connectivity, competitive markets, supporting growth while tackling environmental impacts, and innovation, technology and skills.

The Airport will be providing their response to the Government highlighting the importance of Regional Airports to the growth of both the local and national economy, and demonstrating the progress that Liverpool has made in enhancing the customer experience at the Airport through the recent investments made in passenger facilities and high levels of customer engagement.

#### easyJet to fly to Venice

easyJet has announced it will operate flights to Venice in Italy from the Airport later this year, taking the number of routes they operate from Liverpool to 29.

This new service is due to commence on 31st October, with twice weekly departures on Tuesdays and Saturdays all year round. easyJet expect to fly 30,000 passengers a year on the route to and from Venice.

#### Dixons Travel becomes the latest addition to the Airport's retail offer

Leading airport electrical retailer Dixons Travel has opened a new store in the Departure Lounge at the Airport giving passengers the chance to purchase the latest technology at online beating prices.

The new unit is located on the lower floor of the Departure Lounge and is the latest addition to a growing range of specialist airport retailers and High Street brands to choose to operate at the Airport.

#### Quiet Space for Isle of Man Patients Opened

A quiet space dedicated to patients flying back to the Isle of Man following treatment or medical appointments in the UK has been opened at the Airport.

The space, located in the upper level of the departure lounge in the terminal, adjoining the Multi Faith Prayer room, has been funded by the Manx Breast Cancer Support Group to ensure those undergoing treatment have the option to wait in a quiet space before boarding their flights.

#### Airport Transport Forum (ATF)

The latest ATF meeting was held at the end of April with presentations to attendees on the Airport Master Plan, the latest CAA survey data and the results of the recent Airport Staff Travel Survey.

The 2016 CAA survey showed that pubic transport usage by passengers had dropped to 18% compared to the previous 2014 figure of 19%. The target is for 22.4% public transport usage by 2020, highlighting the need to progress a number of initiatives aimed at increasing the use of public transport.

However the staff travel survey showed a marked improvement in the reduction of the number of employees driving to work on their own, from 76% in 2014 to 65% in 2017. The target for 2020 is 65% which the Airport is now on track to achieve, though work on a number of staff related initiatives still needs to be progressed.

#### Airport Rhino settles into new home in Lache

The famous Rhino sculpture that has spent the past 7 years at the Airport has been unveiled at its new home in Lache, on the outskirts of Chester.

The Airport Rhino had previously formed part of Chester's famous 'Rhino Mania' public art event in 2010, which was a trail of some 62 decorated rhino sculptures that went on display in the city and surrounding areas, which included Liverpool John Lennon Airport.

The Airport needed to move the sculpture as part of the recent development works and chose to donate it to a community group local to Chester.

### 2.5 Press Releases

The following press releases were issued by the Airport over the past few weeks:

21st May	Wizz Air commence flights to Lublin from LJLA
19 <sup>th</sup> June	LJLA CEO resigns
23 <sup>rd</sup> June	LJLA unveils ambitious plans for future growth
11 <sup>th</sup> July	easyJet to fly to Venice from LJLA
12 <sup>th</sup> July	Airport Rhino settles into new home in Lache
17 <sup>th</sup> July	'Incredible Iceland' short break to operate from LJLA
19 <sup>th</sup> July	LJLA expects 750,000 passengers over the Summer school holidays
21st July	LJLA welcomes the opportunity to help shape the future of Aviation in the UK
31st July	Dixons Travel becomes the latest addition to the LJLA retail offer
3 <sup>rd</sup> August	Quiet Space for Isle of Man Patients Opened at Liverpool John Lennon Airport
11th August	LJLA encouraging more people with a disability to fly
23 <sup>rd</sup> August	Another busy Bank Holiday weekend ahead for LJLA
31st August	LJLA completes £3m latest phase of terminal improvement works
4 <sup>th</sup> September	Local travel agents back campaign to support LJLA
8 <sup>th</sup> September	Passenger growth continues at LJLA with busiest August since 2011

### **Liverpool Airport Consultative Committee**

### **Annual Work programme**

### 2017 - 2018

Meeting	Items	Detail
17 February 2017	Procedural items	Appointment of Sub-
Annual General		Committees and
Meeting		representative on Air
		Transport Forum; setting
		dates for meetings
26 May 2017	Mersey Gateway tolls	With representatives from
		the Mersey Gateway
		Crossings Board
	Local Department for	Feedback from consultation
	Transport event on	events including Liverpool's
	Airspace Change on	on 5 April
	Free car parking	Timing of free parking –
		feedback on it was offered at
		February meeting
	Tour	Tour of upgraded facilities
		airside
22 September 2017	Airspace Change	Update from consultation
		which ended 25 May.
	ENR noise action plan	To be reviewed following
		modelling work in early
		summer
	UKACCS conference	Minutes from the annual
		conference
	Airport Master Plan	End of consultation was July
24 November 2017		
16 February 2018	Procedural items	Appointment of Sub-
Annual General		Committees and
Meeting		representative on Air
		Transport Forum; setting
		dates for meetings

