

**PRESENT:** Councillor Bob Swann, Chairman of Consultative Committee  
Alan Ascott, ARCH under the Bridge  
Councillor Caroline Ashton, Frodsham Town Council  
Councillor Chris Ellams, Helsby Parish Council  
Councillor Stan Hill, Halton Borough Council  
Councillor Evelyn Hudson, Hale Parish Council  
Jordi Morell, West Cheshire and North Wales Chamber of Commerce  
Councillor Brian O'Hare, Knowsley Metropolitan Borough Council  
Simon Osborne, National Trust  
Councillor Ralph Oultram, Cheshire West and Chester Council  
Councillor Steve Parish, Warrington Borough Council  
Steve Pearse, Friend of Liverpool Airport  
Councillor Colin Rowan, Hale Bank Parish Council  
Angus Tilston MBE, Wirral Transport Users Association

Others

Robin Tudor, Head of Public Relations, Liverpool Airport  
Laura Barton, Mersey Gateway Crossings Board  
Matt Fearnhead, Mersey Gateway Crossings Board  
Cedric Green, North Cheshire Rail Users Group  
Dan Jennings, Merseyflow  
Lisa Olsen, Head of Commercial, Liverpool Airport  
Helen Williams, Merseyflow  
Mike A Jones, Assistant Secretary

**17 APOLOGIES**

Apologies have been received from:

Cllr Ron Abbey, Wirral MBC and Merseytravel  
Michelle Cameron, Liverpool & Sefton Chamber of Commerce & Industry  
Cllr Andy Dams, Sefton Metropolitan Borough Council  
Cllr Keith Deakin, St. Helens Metropolitan Borough Council;  
Normal Elias, passenger representative  
Therese Irving, Wirral Older People's Parliament  
Keith Levin, LAGUA  
Marshall Morris, Vice Chairman  
Alex Naughton, Merseytravel  
Anthony Rice, disabled persons  
Cllr Michael Roche, Sefton Metropolitan Borough Council  
Cllr Jeremy Wolfson, Liverpool City Council

**18 DISCLOSURE OF PERSONAL INTERESTS**

Councillor Stan Hill declared an interest in item 8 (Mersey Gateway tolls) as he had some financial responsibility in the project.  
Bob Swann declared an interest in Item 6 (Membership) as he was a member of the North Cheshire Rail Users' Group.

## **19 CHAIRMAN'S ANNOUNCEMENTS**

There were no Chairman's announcements.

## **20 MINUTES**

**DECIDED: That**

the minutes of the meeting of the Consultative Committee held on 17 February 2017 be approved as a correct record and signed by the Chairman.

## **21 MINUTES OF SUB-COMMITTEES**

**DECIDED: That**

the minutes of the meeting of the Noise Monitoring Sub-Committee on 28 April 2017 be received.

## **22 MEMBERSHIP**

The Assistant Secretary detailed changes in membership since the last meeting, including: for Hale Parish Council, Councillor Gary Wright replacing Councillor Catherine Williams; and for Knowsley Council Councillor Brian O'Hare had been reappointed.

The North Cheshire Rail Users Group had applied to join the Consultative Committee and for Cedric Green to be their representative. Members supported the idea as the Group covered a wide area and was involved in the scheme to reinstate the Halton Curve as a regular rail route.

**DECIDED: That**

North Cheshire Rail Users Group be added to the membership for Liverpool Airport Consultative Committee with Cedric Green as their representative.

## **23 PUBLIC QUESTION TIME**

There were no questions from the member of the public present and no questions had been submitted in advance.

## **24 MERSEY GATEWAY TOLLS**

Two representatives from the Mersey Gateway Crossings Board and two representatives from Merseyflow gave a presentation with details of the arrangements for the system of tolls that was to be in operation once the Mersey Gateway bridge opened in Autumn 2017.

They gave the background to the bridge, which had been built to reduce congestion on the iconic Jubilee Bridge from Runcorn to Widnes. It should take 80% of the traffic which used the bridge. The main part of the new bridge was a 1km cable-stayed structure, which had 9.5 km of new or improved road connecting to it. Upon opening, both the new and old bridges would be tolled to recover the cost of the privately financed scheme.

The tolling scheme involved individuals registering and paying, preferably online, and cameras noting cars using the bridge using automatic car number plate

recognition rather than having toll booths. Drivers were to pay by midnight the day after they cross the bridge or they will be issued with a penalty notice of up to £60. There would be a three-month media campaign prior to opening and signage, including at the Airport.

Members queried the details and compared the scheme to other toll bridges. It was noted that Halton Council would be paying the tolls for its residents.

The representatives offered to provide their details for members via the Secretariat for more specific questions.

**DECIDED: That**

The update on the Mersey Gateway Tolls be noted.

**25 AIRPORT MASTER PLAN**

Robin Tudor informed members that it had been ten years since the initial consultation on the Airport's Master Plan, which had covered the period to 2030. The Master Plan subsequently needed to be updated to more accurately reflect the latest passenger forecasts and the aspirations of the airport through to 2050. A four week consultation of the Master Plan was scheduled to begin before the end of June 2017.

The aim of the Plan was to maximise connectivity in the larger Liverpool region, and detailed development plans included a new pier extension, an extension to the runway, an additional taxiway, separate cargo, viewing and business areas and a new link road to the East. The consultation was to include local exhibitions and leafletting.

**DECIDED: That**

the update on the Airport's Master Plan be noted.

**26 CAR PARKING OPTIONS AT LIVERPOOL JOHN LENNON AIRPORT**

Lisa Olsen, Head of Commercial at the Airport, informed members of the change in car parking policy, particularly regarding the short stay and drop off facilities. The changes were partly in response to customer requests and partly to allow for customer behaviour (such as remaining too long in the short stay car park). The changes had been benchmarked against peers and competitors. The positive results of the customer experience 'ASQ' surveys showed that the balance was right between cost and waiting times.

The previous 20 minutes allowed for drop-off in Car park 2 had been doubled to 40 minutes, whilst charges to use the express drop off car park had increased from £2 to £3 for up to 20 minutes.

Members questioned the various aspects of the parking policy and how technology was used, for instance for pre-booking parking.

**DECIDED: That**

the update on the car parking scheme be noted.

## **27 ANNUAL WORK PROGRAMME**

### **DECIDED: That**

the Work programme be noted.

## **28 QUARTERLY REPORT**

Robin Tudor presented the Airport's Quarterly Business Report, covering January to March 2017. Overall, there had been a 1% decline in passenger numbers compared to the previous year which was due to Easter falling outside of the period this year but inside it last year. There was still growth over the 12 months and passenger numbers were expected to exceed 5 million this calendar year. Key points (with increases given in comparison with the equivalent period in the previous year) included:

- EasyJet had seen a 2% increase in passenger volumes;
- Ryanair had seen a strong performance in its two routes and had started three new routes at the end of the quarter;
- Flybe had increased to daily its services to Belfast City;
- Wizz Air increased flights to Bucharest and introduced a new service to Craiova;
- Blue Air had commenced their based operation with four destinations in Europe;
- The extension of the perimeter fence to the East of the runway was still delayed by finalising legal agreements with Scottish Power;
- The ASQ passenger opinion survey results showed that the Airport was ranked in the top 10 of the 18 monitored airports in all 13 categories and within the top 5 in 11. It outranked Manchester in all;
- The Airport had introduced new drop off and pick up policies, including doubling to 40 minutes the time at the Drop Off 2 Park, and increasing by £1 the express drop off cost;
- The Airport had submitted written evidence to the Transport Select Committee's inquiry on the Government's draft Airports National Policy Statement;
- The Department for Transport had held a regional stakeholder information event locally on 5 April on the draft Airports National Policy Statement and UK airspace policy. Representatives from the Airport and the Consultative Committee attended;
- The Airport had been recognised as an Investor in People;
- The Air Transport Forum had met in April to discuss the Mersey Gateway and tolling;
- An emergency planning exercise took place in March.

### **DECIDED: That**

the quarterly report be received.

## **29 CORRESPONDENCE**

There was no correspondence to report.

## **30 ANY OTHER BUSINESS**

There was no business under this item.

**31 DATE OF NEXT MEETING**

The next meeting of the Liverpool John Lennon Airport Consultative Committee was scheduled for Friday 22 September 2017 at 10.30 am in the Cavern Suite, Liverpool John Lennon Airport L24 1YD.

Chairman .....

Date .....

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# Mersey Gateway tolling

26 May 2017



## Project overview

- Six lane toll bridge over River Mersey
- Relieve ageing and congested existing Silver Jubilee Bridge
- 1,000m cable stayed structure
- 2,130m long including approaches
- Centrepiece of 9.5km new and improved standard link road
- Both bridges will be tolled
- Due for completion autumn 2017



# Why a toll?

- Government response has been clear – it is a tolled Silver Jubilee Bridge and Mersey Gateway Bridge or no new bridge.
- Users of the Mersey Gateway and the Silver Jubilee Bridges will contribute the majority of funding through the payment of tolls.
- The Project uses toll revenue to fund the total investment required to construct the new crossing and for its maintenance and operation over the next thirty years.



[merseyflow.co.uk](http://merseyflow.co.uk)

## Problems facing Silver Jubilee Bridge

- Congested with increasing traffic
- High flows throughout the day
- Maintenance restricted to overnight works
- Remedy of maintenance backlog may require temporary bridge closures.
- Providing additional road capacity crossing the Mersey is the only effective solution

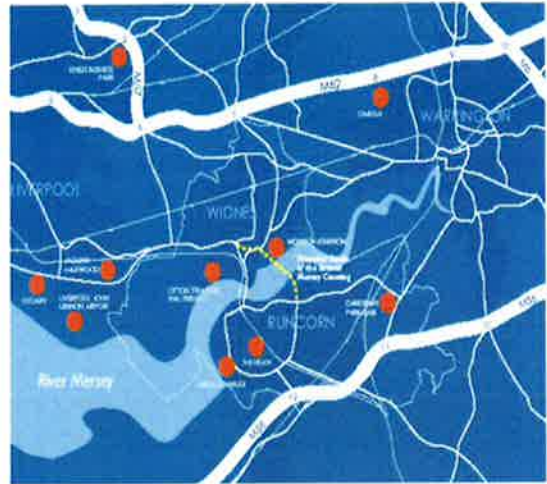


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# Regional Importance of the Halton Crossings

- 80% of traffic is not local
- Mersey Gateway is encircled by major employment sites e.g.:
  - Liverpool John Lennon Airport
  - Estuary
  - Omega
  - Jaguar, Halewood
  - 3MG
  - Daresbury Park
  - Widnes Waterfront.



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## Benefits

- Business opportunity growth
- Sustained growth at international gateways
- Improved business productivity throughout the Mersey corridor
- Journey time reliability improved with reduced journey times
- Reduced congestion
- Improved carbon footprint
- Increased network resilience and civil contingencies



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The Project is on track and the new bridge will open to traffic in autumn this year.

[merseyflow.co.uk](http://merseyflow.co.uk)

## Introducing merseyflow

- **Merseyflow is the brand name for the Mersey Gateway and Silver Jubilee Bridge toll operation.**
- **emovis** is the leading service delivery and technology provider of abertis in the global market for toll-based mobility solutions.
- With over 550 staff in 7 countries, the company operates some of the world's largest free-flow tolling infrastructures in the UK, Ireland, US and Canada.
- **emovis** is 100% owned by abertis, the world's leader in highways management with more than 8000 km of toll roads under contract.
- **emovis** also operates the free-flow tolling systems of Dublin's M50, London's Dartford Crossing and the Port Mann Bridge in Vancouver.

[merseyflow.co.uk](http://merseyflow.co.uk)



**merseyflow**

Quicker, easier, more reliable journeys

[www.merseyflow.co.uk](http://www.merseyflow.co.uk)

[merseyflow.co.uk](http://merseyflow.co.uk)

How will tolling work?










# How will tolling work?

- Registration opens summer 2017. No toll booths – free-flow tolling system will keep traffic moving.
- The system uses Automatic Number Plate Recognition and sticker technology to identify all vehicles.
- Road signage on bridge approaches will make it clear the route carries a toll and ways to pay.
- The quickest, cheapest and easiest way to pay is to register in advance at [www.merseyflow.co.uk](http://www.merseyflow.co.uk)
- You don't have to register to cross the bridges but registering is the only way you can access the discount packages.

[merseyflow.co.uk](http://merseyflow.co.uk)

# How much will it cost?

Payment method	Type of vehicle				Discount on the standard toll	Comment
	Class 1  local buses	Class 2  -3.5 tonnes  up to 8 seats	Class 3  3.5-12 tonnes  -5 tonnes	Class 4  + 12 tonnes  + 5 tonnes		
<b>Sticker registered</b>	Free	£1.80	£5.40	£7.20	<b>10%</b>	Discount for sticker and registration
<b>Video registered</b>	Free	£1.90	£5.70	£7.60	5%	For those users who register, but do not want a sticker
<b>Unregistered toll</b> <small>(ie with no discount)</small>	Free	£2.00	£6.00	£8.00	0%	'Pay by plate' unregistered users pay this toll

- All costs are per one-way trip; local buses free on SJB only.
- Exemptions are in place for some emergency service, military vehicles and Blue Badge Holders

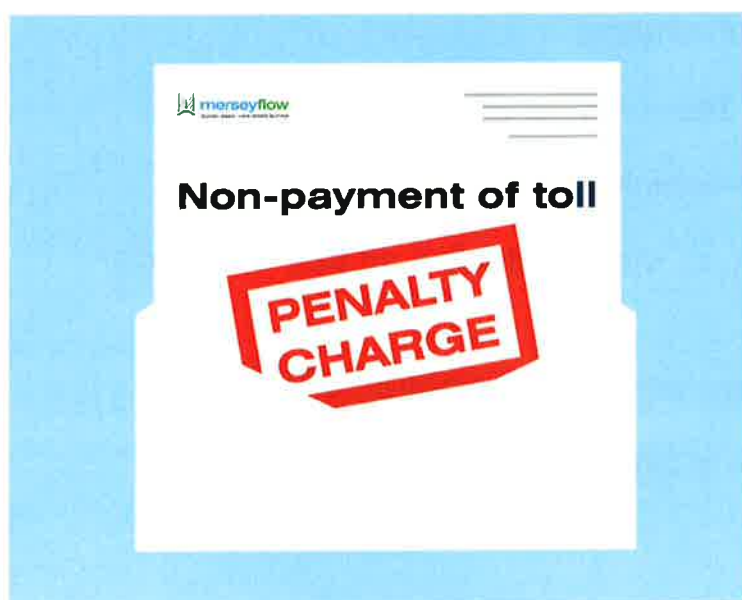
[merseyflow.co.uk](http://merseyflow.co.uk)

# How you can pay

- Register and pre-pay for your crossings
- Online – [www.merseyflow.co.uk](http://www.merseyflow.co.uk)
- Other options are available
  - In person at our walk-in centre
  - By phone
  - By payzone
- If you haven't registered you will have until 11.59pm the day after you travel to pay the full un-registered toll

[merseyflow.co.uk](http://merseyflow.co.uk)

## What happens if I don't pay?



- You will be issued with a penalty charge
- The cost of a penalty charge can be up to £60 per unpaid crossing

[merseyflow.co.uk](http://merseyflow.co.uk)



## Pre-pay accounts



## Pre-pay account

- Save up to 10% on your toll charge.
- £5 per vehicle registration fee – a one-off cost.
- Available for all classes of vehicles.
- You will be able to register as many vehicles as you like under one account.
- You can change and update vehicle information easily.
- Quick and easy to register at [www.merseyflow.co.uk](http://www.merseyflow.co.uk)

# What you need to do to register

- Pay an initial £30 into your merseyflow account as you register – this money will be used to pay for your crossings.
- Choice to set up 'auto top-up' which will automatically top-up your account by direct debit whenever the level of funds in your account drops below a specified amount.
- You will be able to choose your own top-up amount - £20 minimum. We recommend you choose a value that is roughly equal to the amount you expect to spend on tolls on a monthly basis.
- If you close your account at any point and haven't used the money in it you will be refunded any remaining amount.

[merseyflow.co.uk](http://merseyflow.co.uk)



# Monthly passes for cars and small vans

## Should I buy a **MONTHLY PASS**?

### Option 2

Register for a monthly pass  
**CAP YOUR MONTHLY COSTS**

If you make **MORE THAN 50 ONE-WAY TRIPS** per month

It's worth buying a **MONTHLY PASS**



- Peak £90 per month – Off Peak £60 per month

[merseyflow.co.uk](http://merseyflow.co.uk)

## Combining accounts

- You can register as many vehicles as you like to one account.
- You can mix and match vehicle and discount types.
- We're flexible – it's our job to make sure our system works for you.



# What's next?

Registration opens summer 2017

- Visit [www.merseyflow.co.uk](http://www.merseyflow.co.uk) to find out more
- Connect with us on social media
- Sign up to receive email updates from merseyflow
- You have between summer and autumn to register in advance

[merseyflow.co.uk](http://merseyflow.co.uk)

THANKS FOR LISTENING 

# Any questions?



- We're happy to answer general questions now
- For specific queries please email [info@merseyflow.co.uk](mailto:info@merseyflow.co.uk)

**merseyflow.co.uk**