

Liverpool John Lennon Airport Consultative Committee

Date : Friday, 18 November 2016
Venue : Cavern Suite, Liverpool John Lennon Airport, L24 1YD
Time : 10.30 am

Agenda

1 Apologies

2 Disclosure of Personal Interests

As in section 7.6 of the Constitution, If a Member has a personal interest in a matter on the agenda or likely to be discussed at the meeting, they should declare it. It is at the Chairman's discretion if the member can speak or take part in the discussion or vote on the matter.

3 Chairman's Announcements

4 Minutes

To approve the Minutes of the meeting held on 16 September 2016.

(Pages 5 - 28)

5 Minutes of Sub-Committees

To receive the Minutes of the General Purposes Sub-Committee held on 21 October 2016, and the Noise Monitoring Sub-Committee held on 28 October 2016.

(Pages 29 - 46)

6 Review of the working of the Consultative Committee

To consider the comments made at the General Purposes Sub-Committee held on 21 October 2016, from the minutes of the Sub-Committee in the previous item.

7 Membership

Councillor Roy Harvey has retired from Hale Bank Parish Council and intended to move to Spain so has come off the Consultative Committee and been replaced by Councillor Bernard Allen.

8 Public question time

A member of the public may, if present in person at the meeting, address a question to the Chairman. Any such question must relate to the business and responsibilities of the Committee.

Wherever possible 3 clear working days notice of any question should be given to the Secretary. The Chairman may exercise discretion if such notice has not been given. The questions shall be dealt with at the beginning of the meeting or immediately prior to any particular item on the agenda to which they relate.

The Chairman or other appropriate member of the Committee shall respond and supplementary question(s) will be permitted. A written response may be given if it is not possible to provide the necessary information at the meeting. If necessary, an item shall be placed on the agenda of the next appropriate Committee or Sub-Committee meeting in order to deal with issues raised by the question.

The time allocated to questions at any meeting shall not exceed 30 minutes and the Chairman shall have discretion to vary any of these procedures if it helps the effective conduct of the business of the meeting.

9 Quarterly Report

To receive the Quarterly Report by the Airport Company.

10 Surface Access Strategy

Issue 5 of the Airport's Surface Access Strategy (ASAS) was launched in July 2016 and is available on the website:

<https://www.liverpoolairport.com/transport/airport-surface-access-strategy/>.

Members are asked to note the Strategy. Robin Tudor will summarise the ASAS and update the committee on a number of public transport developments relating to the Airport.

11 Complaints and Queries

To note the complaints and queries received by the Secretary since the last meeting and the responses made by the Airport Company.

12 Any Other Business

13 Date of next meeting

The next meeting of the Liverpool John Lennon Airport Consultative Committee is scheduled for Friday 17 February 2017 at 10.30 am in the Cavern Suite, Liverpool John Lennon Airport.

(Pages 47 -
52)

14 Exclusion of the Press and Public

If the Chairman considered that any items should be discussed privately, the press and public would be excluded from the meeting at this point.

15 Any Other Business to be discussed in the absence of the Press and Public

For further information, please contact:

Mike A Jones, Democratic Services, Cheshire West and Chester Council
Tel. 01244 975996, Email: mikea.jones@Cheshirewestandchester.gov.uk

Date of Publication: 9 November 2016

**** The Cavern Suite is on the first floor of the terminal building, beyond the statue of John Lennon.***

Please park in the Multi-storey Short Stay Car Park opposite to the Terminal Building.

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LIVERPOOL AIRPORT CONSULTATIVE COMMITTEE**16 SEPTEMBER 2016
(10.30 am - 12.20 pm)**

PRESENT: Councillor Bob Swann, Chairman of Consultative Committee
 Councillor Keith Deakin, St Helen's Metropolitan Borough Council
 Councillor Allan Harvey, Halewood Town Council
 Councillor Evelyn Hudson, Hale Parish Council
 Marshall Morris, Deputy Chairman
 Alex Naughton, Merseytravel
 Brian O'Hare, Knowsley Metropolitan Borough Council
 Councillor Steve Parish, Warrington Borough Council
 Steve Pearce, Friends of Liverpool Airport
 Tony Rice, disabled persons
 Councillor Michael Roche, Sefton Metropolitan Borough Council
 Councillor Colin Rowan, Halebank Parish Council
 Councillor Jeremy Wolfson, Liverpool City Council

Others

Robin Tudor, Head of PR and Communications, Liverpool Airport
 Andrew Dutton, Head of Environment, Liverpool Airport
 Jill Doyle, Mersey Gateway
 Jim Rice, Mersey Gateway
 Jacqueline Arends, Digital Marketing, Liverpool Airport
 Mike A Jones, Assistant Secretary

16 APOLOGIES

Apologies were received from:

Ron Abbey	Merseytravel
Cllr Terry Aldridge	Lancashire County Council
Cllr Caroline Ashton	Frodsham Town Council
Cllr Steve Ball	Halewood Parish Council
Michelle Cameron	Liverpool Chamber of Commerce
Paul Cherpeau	Liverpool Chamber of Commerce
Geoffrey Dormand	Wirral Older People's Parliament
Normal Elias	Passenger representative
Cllr Chris Ellams	Helsby Parish Council
Cllr Roy Harvey	Halebank Parish Council
Cllr Steve Hill	Halton Borough Council
David Lovell	Friends of Liverpool Airport
Jordi Morell	West Cheshire and North Wales Chamber of Commerce
Cllr Ralph Oultram	Cheshire West and Chester Council
Angus Tilston MBE	Wirral Transport Users Association

17 DISCLOSURE OF PERSONAL INTERESTS

Councillor Jeremy Wolfson, Liverpool City Council, declared an interest as a Committee Member with MerseyTravel.

18 CHAIRMAN'S ANNOUNCEMENTS

There were no Chairman's announcements.

19 MINUTES

DECIDED: That

the minutes of the meeting of the Consultative Committee held on 27 May 2016 be approved as a correct record and signed by the Chairman.

20 MINUTES OF MEETING FRIDAY, 15 JULY 2016 OF NOISE MONITORING SUB-COMMITTEE

DECIDED: That

the minutes of the meeting of the Noise Monitoring Sub-Committee held on 15 July 2016 be received.

21 MEMBERSHIP

The Committee noted the amendments which were listed on the agenda.

The Assistant Secretary detailed several instances where Members had not attended for three meetings. Under the Committee's Constitution, if a Member did not attend three meetings, they would be asked to explain their non-attendance and their comments would be given to the Committee, who could then decide whether to accept the reasons or seek a replacement of the member concerned.

The instances of non-attendance given were the following:

- For Wirral Older People's Parliament, the main representative had not attended since April 2015 as he did not have transport. A lift had been arranged for this meeting but he had given apologies this morning on health grounds. The Assistant Secretary would contact him again to check the position.
- For Wirral Borough Council, Councillor Steve Niblock was replaced at the election on 5 May 2016 by Councillor Bernie Mooney, but she had not yet attended. The Assistant Secretary would contact her again to ensure everything was alright and she was aware of the meetings.

DECIDED: That

(1) the following changes in membership be noted:

Councillor Brian O'Hare being appointed as representative for Knowsley Council;
Michael Roche and Andy Dams being reappointed as representatives by Sefton Council;
Councillor Steve Parish being reappointed as representative for Warrington Borough Council; and
Councillor Bernie Mooney being appointed as representative for Wirral Council

(2) the non-membership issues be noted.

22 PUBLIC QUESTION TIME

There was one member of the public present but no questions had been submitted.

23 MERSEY GATEWAY UPDATE

Jill Doyle and Jim Rice from the Mersey Gateway Project provided members with an update and the latest leaflet from the Project, which was constructing a six-lane cable stayed toll bridge over the River Mersey and connections to the motorway network.

The work was complex and at many different locations but was keeping to timescale ready for the planned opening in Autumn 2017. There were twelve new or refurbished bridges and eight road junctions included. The Project was also building local employment skills by providing apprenticeships, career advancement and work experience, and was engaging with primary schools and had presence on most social media sites to broaden the knowledge about the project.

Members posed many questions about the details of the junctions, the potential problems and the timescales, but expressed their thanks for the open and clear presentation.

DECIDED: That

the update on the Mersey Gateway Project be noted.

24 NETWORK RAIL IMPROVEMENT WORKS

At the previous meeting Jill Partington had attended to inform members about the improvements which Network Rail planned to carry out to the area's rail infrastructure.

It was confirmed by the Assistant Secretary that all outstanding questions from Members had been answered. The answers were included in the minutes of the previous meeting.

25 QUARTERLY REPORT

Robin Tudor, Head of Public Relations, presented the Airport's Quarterly Business Report, covering April to June 2016. Overall, there had been an 11% growth in passenger numbers compared to the previous year which had continued from previous quarters.

Key points (with increases given in comparison with the equivalent period in the previous year) included:

- EasyJet had seen an increase in passenger volumes;
- Ryanair announced a new service to Morocco;
- Flybe was reducing its Belfast City service but commenced a new route to Newquay;
- Wizz Air was considering expanding some routes;
- Blue Air had launched a new service to Cluj and would increase its Bucharest service for winter;
- Aer Lingus was increasing frequency, changing to a smaller aircraft on its Dublin route to connect with more flights;
- Vueling had started its services with a strong performance;
- Czech Airlines had recommenced a twice weekly service to Prague;
- TUI had recommenced its service from Liverpool after several years away from the airport. It would add two more services in 2017;

- The extension of the perimeter fence to the East of the runway was still delayed by finalising legal agreements with Scottish Power;
- The ASQ passenger opinion survey results showed that the Airport was ranked in the top 10 of the 18 monitored airports in 12 of 13 categories and within the top 5 in 7. It outranked Manchester in 12. Improvements included replacing flight information screens and new toilets;
- The Airport Surface Access Strategy had been published and included information regarding the extended 500 bus route from Arriva which operated from Liverpool One Bus Station and now served Liverpool South Parkway railway station in both directions, with modern buses;
- The Airport was working through its Community Plan which enhanced community engagement through education, employability and environment, including a newsletter which was provided for members;
- The Airport launched a Firefighter Cadet Placement Programme for 18-24 year olds from the South Liverpool area and had over a hundred applicants;
- Heathrow Airport had launched its expansion manifesto at Liverpool John Lennon Airport pledging to secure a stronger economy in the North West and included pledges to work together to promote mutual benefits.

DECIDED: That

the quarterly report be received.

26 NEW WEBSITE FOR THE CONSULTATIVE COMMITTEE

Jackie Arends from the Digital Marketing team informed members that new webpages for the Consultative Committee had been launched within the Airport's website as requested by the Committee following the cessation of the website previously handled by the national organisation UKACCS.

They would be proof read in the near future and would be kept up to date through liaison with the Secretariat. The webpage address was:

<https://www.liverpoolairport.com/liverpool-john-lennon-airport-consultative-committee/>. The pages could be viewed on a variety of devices.

DECIDED: That

the update on the Consultative Committee's website be noted.

27 ANNUAL MEETING OF UK AIRPORT CONSULTATIVE COMMITTEES (UKACCS)

The Deputy Chairman introduced the report on the annual meeting of Airport Consultative Committees which took place at Belfast City Airport in June.

The meeting had looked at a broad range of issues concerning the industry and the Committees, including the following which were more relevant to Liverpool Airport:

- The national website was no longer supported nationally and local Committees were asked to work with their Airports to host the pages (Minutes 26 refers)
- The decision on the extra runway in South East England was awaited
- There was a proposed Noise Levy at larger airports

- The use of drones near aircraft was causing concern

DECIDED: That

the report be noted.

28 COMPLAINTS AND QUERIES

No complaints or queries had been received by the Secretariat.

29 ANY OTHER BUSINESS

The Chairman took two items of other business.

1. Airspace redesign.

Andrew Dutton, Head of Environment at the Airport, updated members on the proposal to review airspace and routes in England. There were two levels of control – NATS (air traffic control) dealt with flying above 7,000 feet, and airports dealt with flying below that. There was a seven stage process to review and change airspace, with stage 3 being consultation. NATS were dealing with their areas before Airports and would be launching a consultation.

Members were asked to suggest (to adutton@liverpoolairport.com) any stakeholders besides their own organisations who could be contacted during the Airport's consultation.

2. General Purposes Sub-Committee

The Chairman informed Members that he wished to convene this Sub-Committee in order to consider how to develop and promote the Consultative Committee, which had been one of his intentions when he was elected Chairman. He wanted the Committee to be more involved in current events at the Airport and communicate more widely about the existence of the Committee.

The Assistant Secretary would canvass members for a meeting date before the next meeting of the Committee.

30 DATE OF NEXT MEETING

The next meeting of the Liverpool John Lennon Airport Consultative Committee was scheduled for Friday 18 November at 10.30 am in the Cavern Suite, Liverpool John Lennon Airport L24 1YD.

Chairman

Date

Mersey Gateway Project

Liverpool John Lennon Airport Consultative Committee



Silver Jubilee Bridge – opened 1961



Silver Jubilee Bridge today



The Scheme

- 42 month design and construction duration
- 2km long toll bridge between Runcorn and Widnes
- Upgrading of 7km of highways – North and South
- 12 new or refurbished bridges and upgrade to 8 highway interchanges
- Free flow tolling on both the Mersey Gateway bridge and existing Silver Jubilee Bridge



Mersey Gateway Project

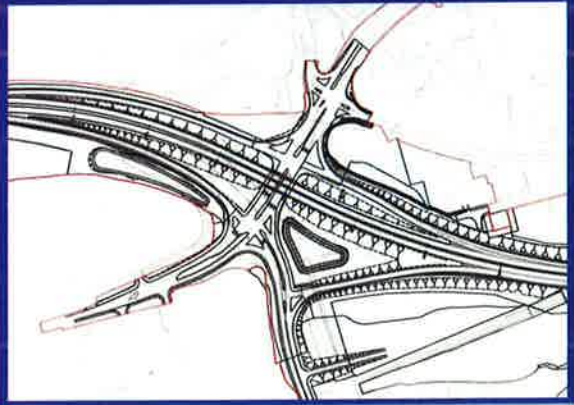


1. Ditton Junction
2. Widnes Loops
3. Mersey Gateway Bridge
4. Bridgewater
5. Halton Brow to Halton Lea
6. Lodge Lane
7. Weston Point Junction
8. M56 Junction
9. Silver Jubilee Bridge northern approach



Ditton Junction

- Ditton cluster
- 5 closely spaced signalised junctions
- New 2 span bridge crossing
- Existing services diversions



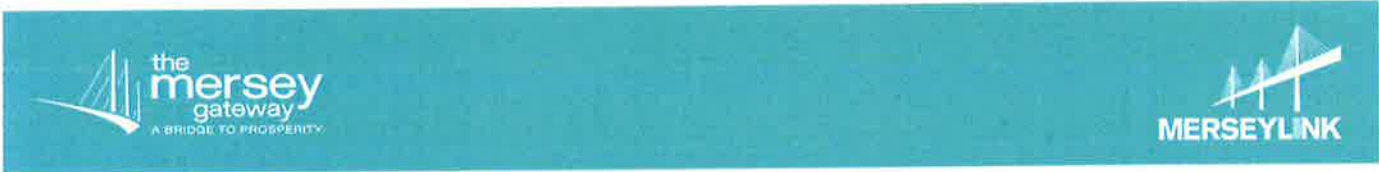
Section 1 – Ditton Junction



Ditton Junction – June 2016

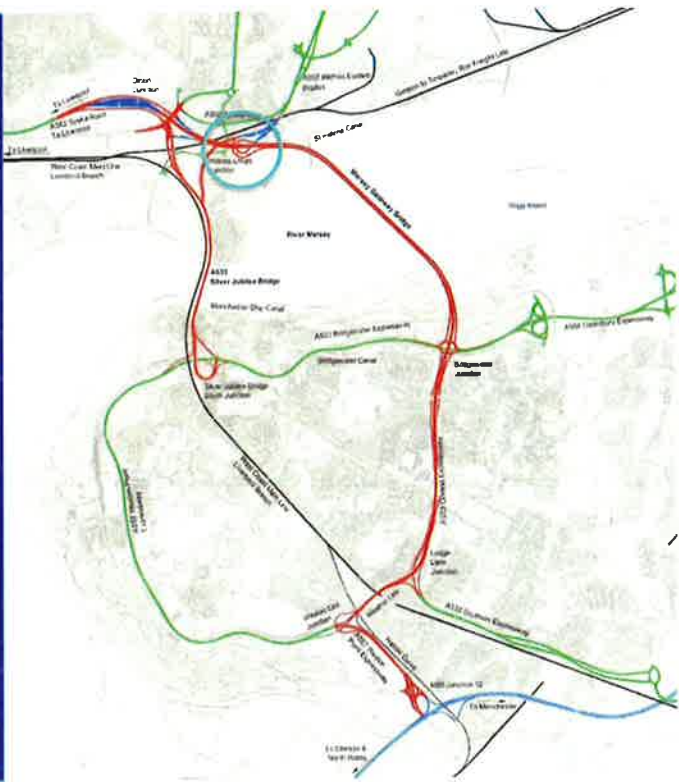
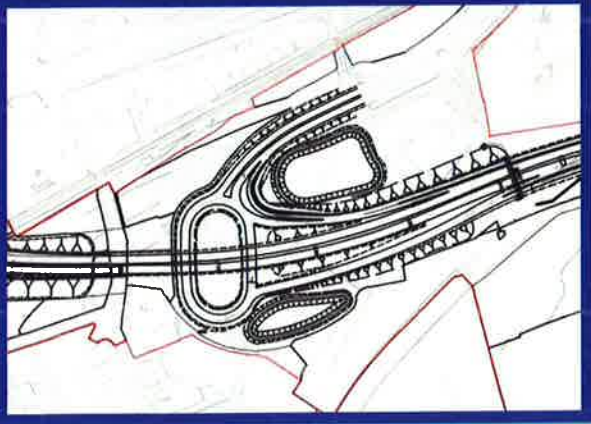


Ditton Junction – September 2016



Widnes Loops Junction

- 2 arm roundabout
- 2 traffic movements on and off Watkinson Way
- Junction to be signalised at a later stage
- New 5 span bridge



Section 2 – Widnes Loops



Widnes Loops – June 2016



North approach viaduct – June 2016



the mersey gateway
A BRIDGE TO PROSPERITY

MERSEYLINK

North approach viaduct – September 2016



the mersey gateway
A BRIDGE TO PROSPERITY

page 17

MERSEYLINK

Section 3 – Main Crossing



Three pylons



Section 3 – Main Crossing – July 2016



Section 3 – South Pylon – August 2016



Section 3 – Central Pylon – August 2016



Section 3 – North Pylon – August 2016



South Approach Viaduct – June 2016

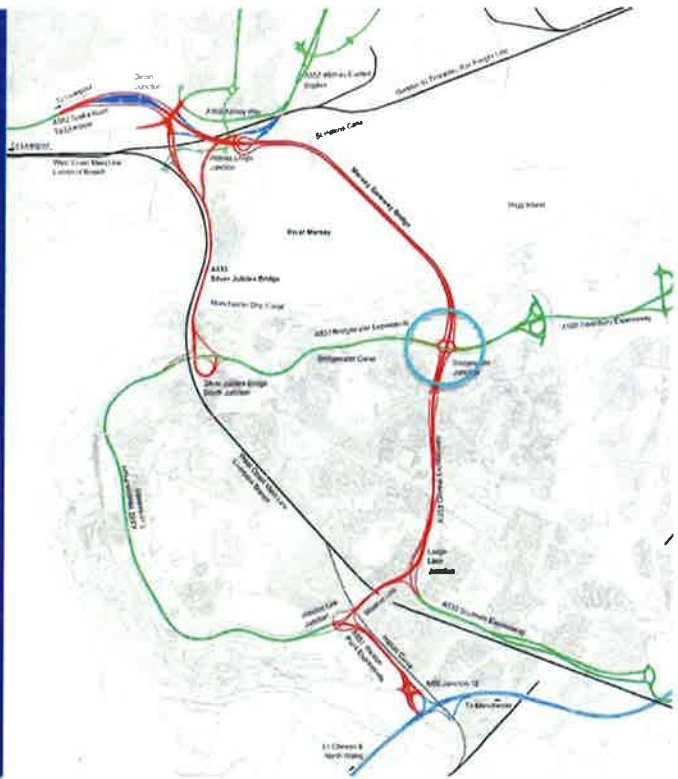


Runcorn MSS – August 2016



Bridgewater Junction

- Alternative signalled dumbbell arrangement
- Significant environmental and programming benefits



Section 4 – Bridgewater Junction



Astmoor Bridgewater Viaduct – June 2016

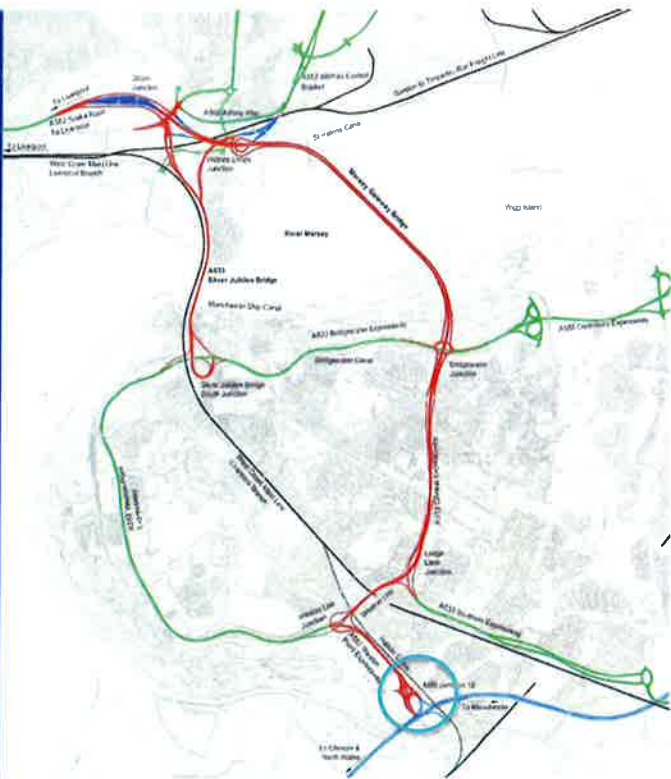
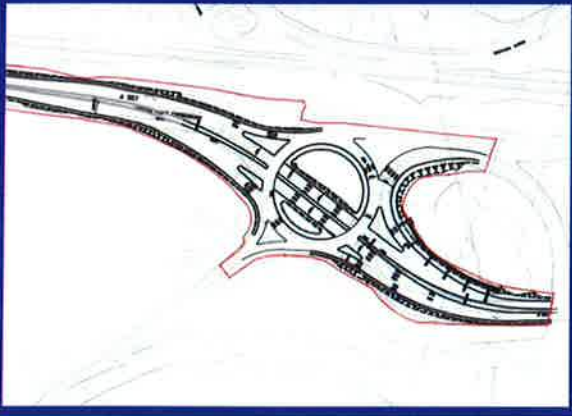


Bridgewater Junction – June 2016



M56 Junction 12

- “Hamburger” signalised gyratory
- 2 main approaches passing through the centre
- Interface with the Highways Agency



Section 8 – M56 Junction 12



M56 Junction 12 – June 2016



Local Involvement

Employment Skills Delivery Plan

Key Commitments

- Employability opportunities
- New apprenticeships
- SME engagement
- Regeneration – Time Bank
- Learning and career initiatives
- Work training and work placement initiatives



School Presentations to all 55 Halton Primary Schools



Contact information

- **Project information line** – 0333 200 1164
- **Project mailbox** – info@merseylink.com
- **Project website** – www.merseygateway.co.uk
- **Twitter** – @merseygateway
- **Facebook** – <https://www.facebook.com/MerseyGatewayBridge>
- **YouTube** – <http://www.youtube.com/merseygateway>
- **E-newsletter** – sign up <http://www.merseygateway.co.uk/newsletter>



PRESENT: Councillor Bob Swann, Chairman of Consultative Committee
 Alan Ascott, ARCH Under the Bridge
 Councillor Evelyn Hudson, Hale Parish Council
 Jordi Morell, West Cheshire and North Wales Chamber of Commerce
 Marshall Morris, Deputy Chairman of Consultative Committee
 Alex Naughton, Merseytravel
 Steve Pearse, Friends of Liverpool Airport
Others
 Robin Tudor, Head of PR & Communications, Liverpool Airport
 Andrew Dutton, Head of Environment, Liverpool Airport
 Mike A Jones, Assistant Secretary

1 APOLOGIES

Apologies had been received from:

Councillor Ron Abbey, Wirral Borough Council
 Councillor Terry Aldridge, Lancashire Council
 Michelle Cameron, Liverpool and Sefton Chamber of Commerce
 Councillor Keith Deakin, St Helens Council
 Norman Elias, passenger representative
 Councillor Chris Ellams, Helsby Parish Council
 Councillor Stan Hill, Halton Borough Council
 Therese Irving, Wirral Older People's Parliament
 Councillor Isobel Mason, Halton Borough Council
 Councillor Brian O'Hare, Warrington Borough Council
 Tony Rice, Disabled Persons
 Councillor Colin Rowan, Halebank Parish Council
 Councillor Jeremy Wolfson, Liverpool City Council

2 PROMOTION AND DEVELOPMENT OF THE CONSULTATIVE COMMITTEE

The Chairman introduced the discussion, asking Members to contribute and note on:

- what the Committee was doing well,
- how well members communicate back to their organisations,
- whether everyone was comfortable in their role,
- reviewing our compliance with advice provided.

The aim was to fulfil the recommendation (part 2.24 of the DfE Guidelines to Consultative Committees) to review the terms of reference and membership periodically and report back to the Consultative Committee.

Various comments were made, including

- At the annual UKACCS meeting, several Chairs seemed to be 'in the know' about developments and issues at their airport.
- The Secretariat had limited resources to commit to enhancing the workload.

- The Website was good but some pages were still to be updated, although it was noted that there was a small team who dealt with the whole website as well as the Committee's pages.
- For some consultations members were asked to report back and it was not clear whether this had been done.
- From the Guidelines, our size and structure appeared to be ideal for the Airport's size.
- The Airport appreciated the value which the Committee added, and the opportunity to reach a wider group of representatives for messages and consultations.
- We have a representative on the Airport Transport Forum who could brief the Committee about discussions and issues.
- The Committee had links with many Councils and other organisations.
- Sometimes the agenda papers arrive without sufficient time for consideration of them before the meeting.

Various questions were posed, including:

- What is our role – is it to gather information and pass back to constituents?
- Could we get information and notification before events, so we are more proactive and less reactive?
- Could the Committee have an annual work programme, not just for regular items but also to set themes for the year, so that representatives can engage more and come along when they know there is something relating to their interests?

Various suggestions were made, including:

- Having a Chair's briefing before the Noise Monitoring Sub-Committee, so the Chair and officers were briefed, as happened before the Consultative Committee meetings.
- A monthly bulletin from the airport in addition to the quarterly report to the Consultative Committee, so that events and adverts are notified to Committee members in advance of publicity. The Secretariat was willing to forward communications from the Airport.
- A potential Annual Work Programme could be used with a theme, so that guest speakers could be brought in for the perspective of the Airport on an issue.
- Changes in political organisation (e.g. Combined Transport Authority, City Region Mayor for Liverpool) need to be reflected in the membership.
- Consultations for members to carry out in their organisations could be accompanied with a Briefing Note.
- Future meeting dates could be put on the website.

The Comments, questions and suggestions would be taken to the next meeting of the Consultative Committee for consideration and resolution.

Chairman

Date

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PRESENT: Marshall Morris, Chairman
Alan Ascott, ARCH Under the Bridge
Larry Dack, Speke Estate
Norman Elias, Passenger Representative
Bob Swann, Chairman of Consultative Committee
Angus Tilston MBE, Wirral Transport Users Association
Councillor Jeremy Wolfson, Liverpool City Council
Toby Zorn, Environmental Health, Wirral Borough Council
Liverpool John Lennon Airport
Andrew Dutton, |Head of Environment. Liverpool Airport
Colin Barnes, Environmental Advisor, Liverpool Airport
Secretariat
Mike A Jones, Assistant Secretary

16 APOLOGIES

Apologies had been received from:

Martin Doyle, Environmental Health, Cheshire West and Chester Council
Paul Farrell, Environmental Health, Liverpool City Council
Peter Hargreaves, Environmental Health, Cheshire West and Chester Council
Councillor Evelyn Hudson, Hale Parish Council
Councillor Tricia O'Brien, Cressington Ward, Liverpool City Council
Simon Osborne, National Trust
Ian Rushforth, Environmental Health, Liverpool City Council
Councillor Catherine Williams, Hale Parish Council

17 CHANGES IN MEMBERSHIP

There were no changes in membership to report since the last meeting.

18 MINUTES OF LAST MEETING

DECIDED: That

the minutes of the meeting of the Noise Monitoring Sub-Committee held on 15 July 2016 be agreed as a correct record.

19 NOISE COMPLAINTS LOG

The Sub-Committee considered the Noise Complaints Log, which detailed every complaint received and the response to it, for the period 1 July 2016 to 30 September 2016, but included some online complaints from 28 December 2015 to 22 August 2016 which had not been noted previously but had now been responded to. Colin Barnes gave a presentation to members on the Noise Log which included analysis of the number of noise complaints received by date, number of complainants, administrative area and the total number of complaints compared to the previous year. He also detailed the number of test runs. The presentation is attached to these minutes.

During the period a total of 31 complaints had been received, with the highest proportion (13, or 42%) linked to arrivals on runway 09. There were also the 21

online complaints, with the highest amount (6) in July. The system for notification of online complaints had not forwarded the complaints from 'back of house' on the website to the Environment team as expected during the period but had since been corrected, so there would be no repetition of the same issue.

Members discussed the contents of the Noise Log and noted that one airline had been using older aircraft and several complaints related to those. The aircraft had been updated since.

Andrew Dutton raised an issue which may result in more complaints in the near future, which was the local effect of a national programme to upgrade navigation beacons, rationalising the national network from 46 beacons to 19. The Wallasey Beacon (near Meols) was being upgraded and retained. Whilst that Beacon was unavailable for maintenance, non-standard departure was being undertaken which may change the number of complaints, as the routes would take aircraft over areas in a different direction and altitude.

DECIDED: That

the Noise Complaints Log for 1 July 2016 to 30 September 2016, and online complaints between 28 December 2015 to 22 August 2016 not previously notified, be noted.

20 FUTURE AIRSPACE STRATEGY

Andrew Dutton updated the Sub-Committee on the Future Airspace Strategy. The existing Airspace infrastructure had been designed in the 1950s and 1960s based on RADAR and radio beacons but since then there had been major changes in volume of flights and technology available. The existing infrastructure would struggle to support the expected increase in air traffic, which was expected to reach near capacity in airspace as a whole by 2030, with 30 minute delays on at least a quarter of flights. The air traffic service NATS had plans to update airspace above 7,000 feet and aimed to consult in 2017 and have a new infrastructure in place by 2022.

Below 7,000 feet was the responsibility of airports. At Liverpool departures tended to climb to 3,000 feet then level off for a period to avoid other traffic passing across the area. It would be possible, using satellite navigation, to climb at a steady rate and on a straighter path, reducing CO₂ emissions and airborne noise impact on more communities. The potential negative impact was that some areas beneath flight paths would receive more aircraft overhead as the tracks became more accurate but the aircraft would be higher for longer increasing the distance from noise source to receptor.

Andrew was willing to talk with any groups which representatives could identify before the process associated with CAP725 (the CAA Guidance on the Application of the Airspace Change Process) started or during it. Local implementation was envisaged for 2019.

21 ANY OTHER BUSINESS

There was no business under this item.

22 DATE OF NEXT MEETING

The next meeting of the Noise Monitoring Sub-Committee is scheduled for Friday 20 January 2016 at 10.30 a.m. in the Cavern Suite, Liverpool John Lennon Airport.

Chairman

Date

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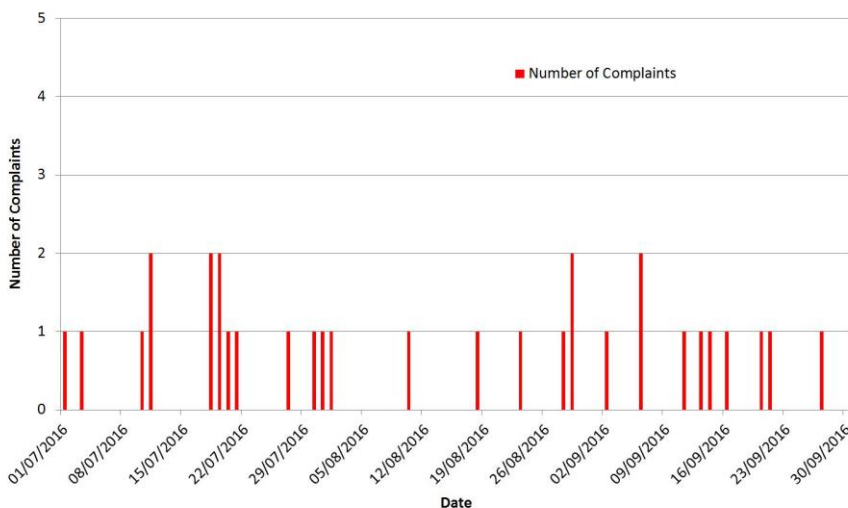
Noise Monitoring Sub Committee

28th October 2016

FASTER. EASIER. FRIENDLIER.

Liverpool John Lennon Airport

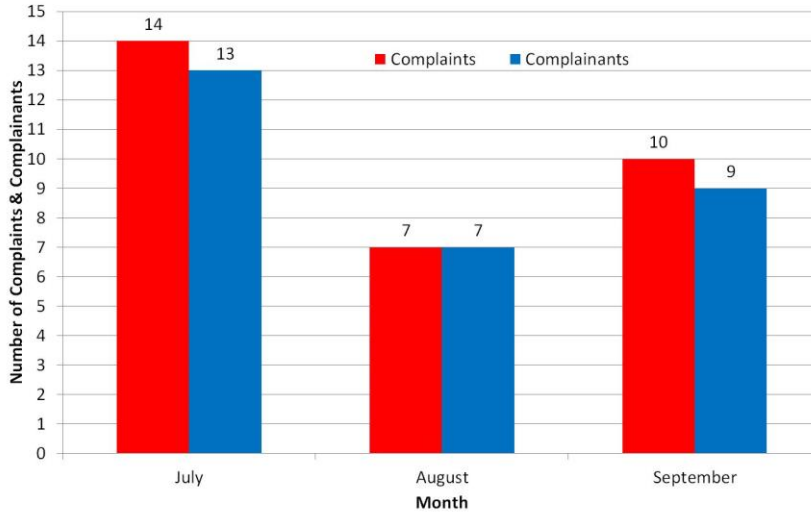
Liverpool John Lennon Airport Noise Complaints By Day 1st July to 30th September 2016



FASTER. EASIER. FRIENDLIER.

Liverpool John Lennon Airport

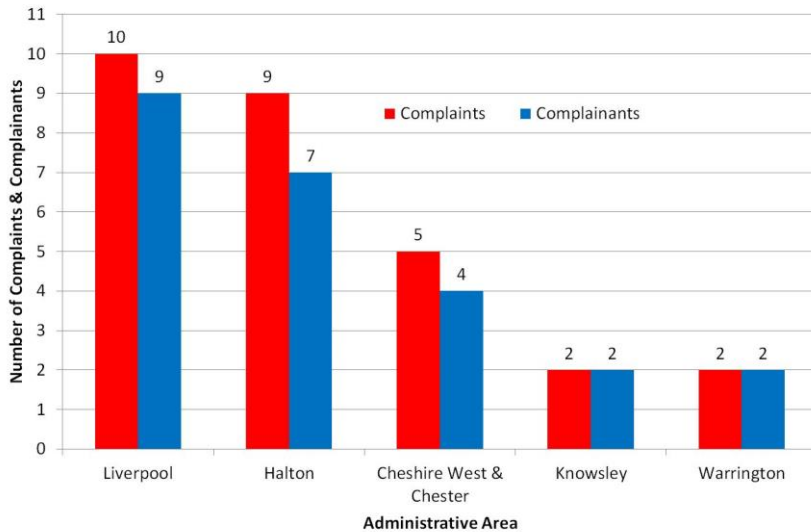
Liverpool John Lennon Airport Complaints and Complainants for 1st July to 30th September 2016



FASTER. EASIER. FRIENDLIER.



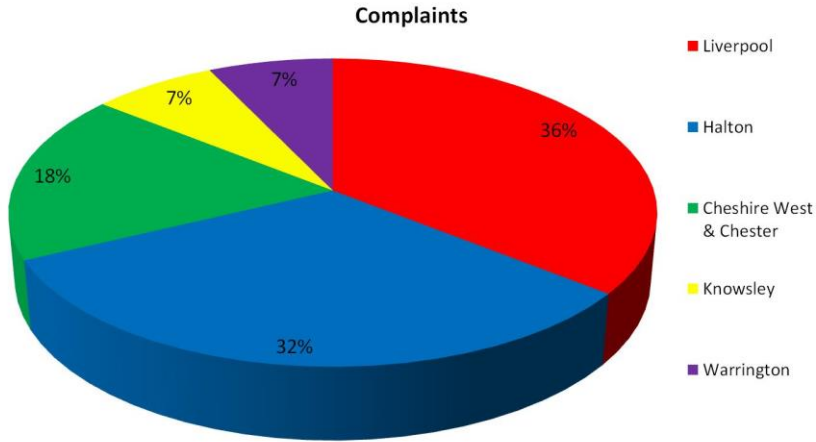
Liverpool John Lennon Airport Complaints and Complainants with Administrative Area for 1st July to 30th September 2016



FASTER. EASIER. FRIENDLIER.



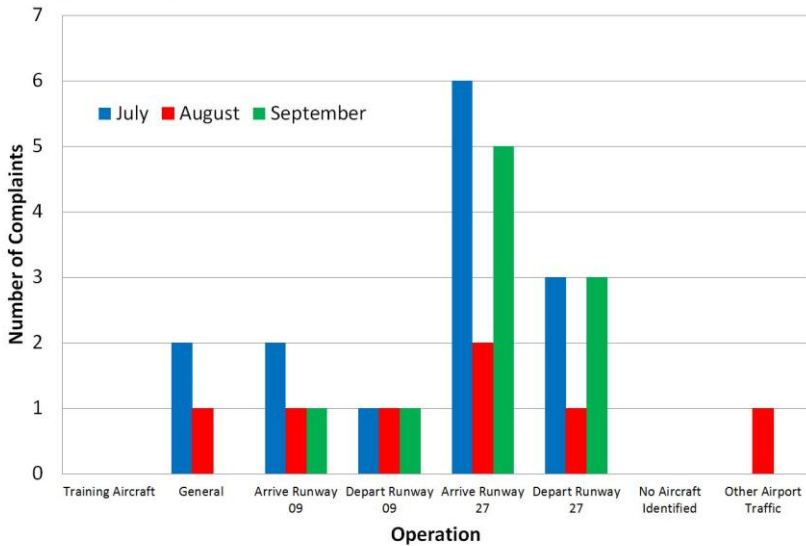
Liverpool John Lennon Airport Percentage of Complaints for Administrative Area 1st July to 30th September 2016



FASTER. EASIER. FRIENDLIER.



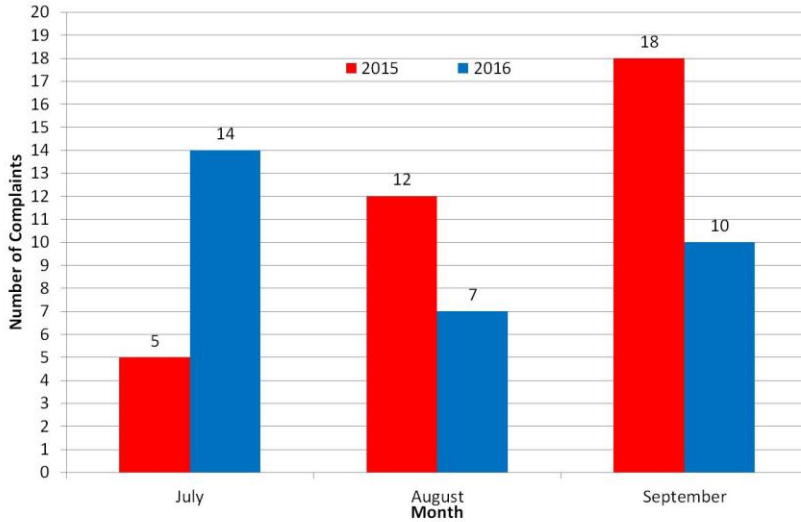
Liverpool John Lennon Airport Operations that caused Noise Complaints for 1st July to 30th September 2016



FASTER. EASIER. FRIENDLIER.



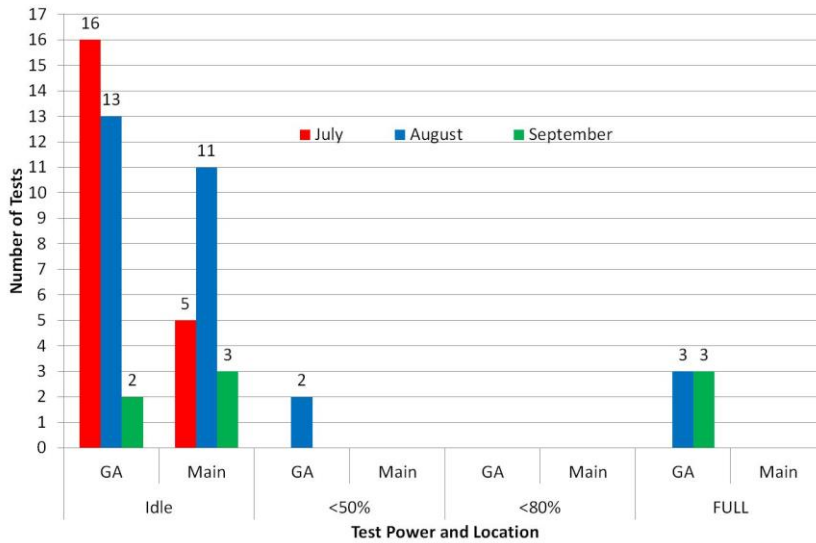
Liverpool John Lennon Airport Complaints Comparison for 1st July to 30th September 2015 & 2016



FASTER. EASIER. FRIENDLIER.



Liverpool John Lennon Airport Engine Test Runs 1st July to 30th September 2016



FASTER. EASIER. FRIENDLIER.



Missed Complaints

- Dates: Between 28th December 2015 and 18th August 2015

- Numbers: 21 complaints missed

Months	Dec	Feb	Apr	May	Jun	Jul	Aug
	1	2	1	3	1	6	3

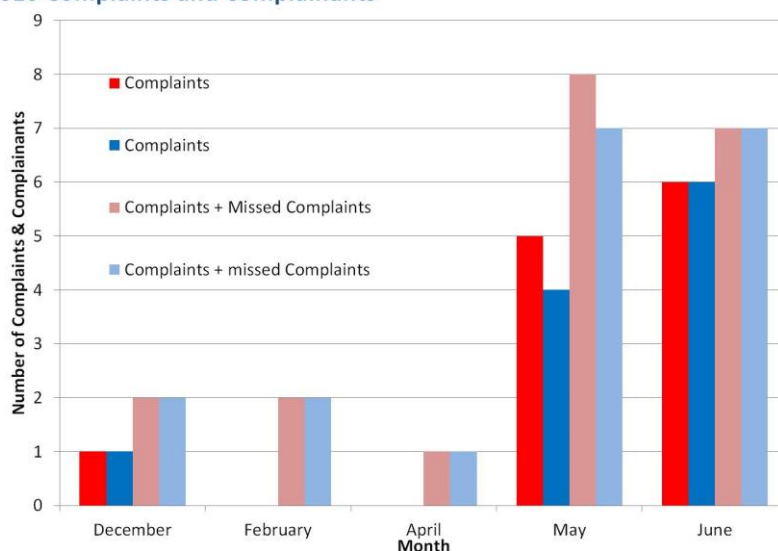
- Cause: Website not sending completed forms to environment@liverpoolairport.com email address

9

FASTER. EASIER. FRIENDLIER.

LiverpoolJohn
LennonAirport 

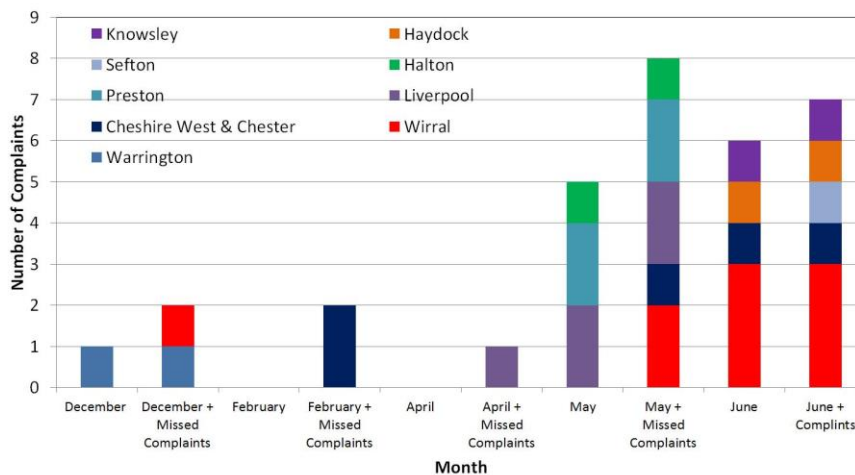
Liverpool John Lennon Airport Missed Complaints December 2015 to June 2016 Complaints and Complainants



FASTER. EASIER. FRIENDLIER.

LiverpoolJohn
LennonAirport 

Liverpool John Lennon Airport Missed Complaints December 2015 to June 2016 Complaints by Administration Area



FASTER. EASIER. FRIENDLIER.

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NATS VHF Omni Range (VOR) Replacement Programme

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NATS VOR Replacement Programme

- NATS has historically operated 46 Doppler VHF Omni Range (DVOR) navigation beacons across the UK to provide an en-route navigation service as either stand alone beacons or co-located with Distance Measuring Equipment (DME) beacons. The CAA has approved in principle a reduction in the VOR infrastructure from 46 to 19 sites by 2020.
- Equipment at the retained sites will gradually be replaced and each replacement will result in the facility being unavailable for use for approximately three months with any co-located DME also being unavailable during this period.
- Each beacon is part of a post-World War II ground-based navigation network used for defining airway routes or providing instrument approaches at airports.
- Commercial aviation – which has always funded the upkeep of the VOR beacons – now almost exclusively relies on the use of satellite navigation making the majority of beacons an expensive and unnecessary financial burden.

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WAL VOR

- work commenced on the 11 October 2016 and will last for approximately three months.



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WAL VOR

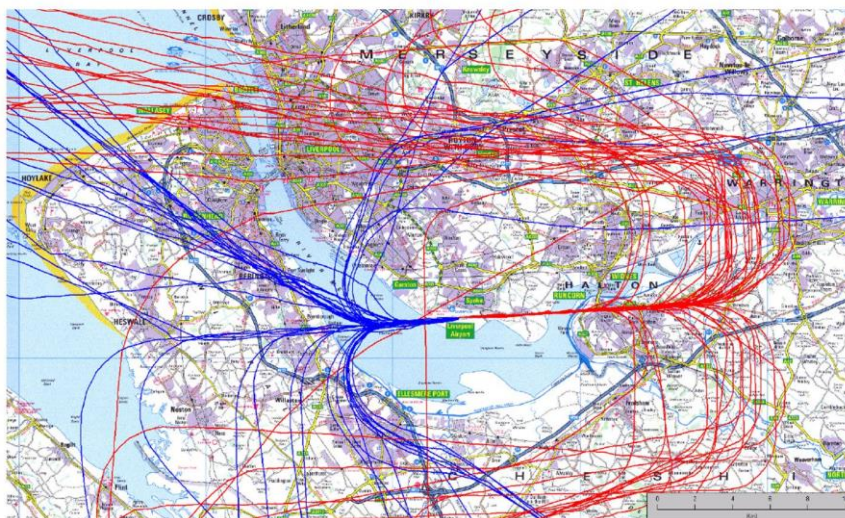
- Liverpool Airport – The WAL outage will have the following impacts on operations at Liverpool airport:
- Departures – All SIDs will be suspended. Non-standard departures have been agreed with NATS and these will also be used in the future should the WAL DVOR ever fail. These procedures closely replicate existing tracks and have been promulgated in a Temporary Operating Instruction (TOI). In due course they will be put into MATS Part 2.
- Arrivals – STARs will be suspended during the replacement period. All inbound aircraft will be individually coordinated on a tactical basis. In the event of holding ATCOs will have to vector the aircraft around the holding positions. Whilst this will increase controller workload, the number of times the hold is used will make it achievable.

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Tracks (19th September 2016)



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Airspace Change

17

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Airspace Change



Future Airspace Strategy - Creating Airspace Fit for the 21st Century-HD.mp4

18

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Airspace Change



Future Airspace Strategy - The Need to Modernise UK Airspace-SD.mp4

19

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QUARTERLY BUSINESS REPORT

1.0 Liverpool John Lennon Airport - Traffic Statistics

Scheduled Passenger Traffic Performance

The Airport has consolidated its strong start to the first half of 2016 with 9% growth in passenger numbers across the third quarter with over 1.4 million passengers choosing to use Liverpool.

Month	2016	2015	Variance (%)
July	483,185	431,923	+11.9
August	503,377	471,591	+6.7
September	435,882	398,280	+9.4
Q3 Totals	1,422,444	1,301,974	+9.3

For the third quarter of 2016, airline highlights include:

easyJet has experienced strong performance during the Summer season with high Load Factors across all routes. Routes to Barcelona and Amsterdam in particular have seen strong increases in passenger throughput,

Ryanair having also seen strong load factors during Summer 2016, the airline announced services to five new markets in Summer 2017, Bari, Girona, Prague, Sofia and Marrakesh with new capacity on a number of routes, meaning a total of around 200,000 new seats during Summer 2017

Flybe has increased services on the Isle of Man to four daily flights and has increased passenger throughput by over 30% during the Summer. However, the airline's daily service to Edinburgh has ceased for the Winter season due to poor performance.

Wizz Air has confirmed two new routes for Summer 2017 to Lublin and Craiova meaning a total of seven routes operated from Liverpool Airport during next Summer. Budapest will be increased to three times a week also.

Blue Air's service to Cluj which commenced during Summer 2016 has performed strongly as has the airlines services to Bucharest and Bacau.

Aer Lingus has unfortunately confirmed that from January 2017, it will discontinue its scheduled service between Liverpool and Dublin,

Vueling performed its first summer service with a Load Factor close to 70%, however the route is unlikely to return next Summer due to lower than expected yields on the route.

Czech Airlines performed its first full summer service from Liverpool Airport with a strong overall performance.

TUI had a very strong first summer from Liverpool and will add additional services to Palma and Ibiza during 2017.

2.0 Other Matters

2.1 Car Parking

Vehicle crime continues to remain at very low levels with a total of just 37 reported incidents for the first 9 months of the year.

2.2 Planning and Development Matters

Extension to airport perimeter fence

Unfortunately Scottish Power continue to take longer than expected to finalise the required legal agreements that are required ahead of the stopping up order, despite the Airport's best efforts to progress this. Further reminders have been sent.

2.3 ASQ surveys

The table below shows Liverpool's placement in the benchmark group of 18 Airports for the latest Q3 2016 ASQ results (18th being the lowest place and 1st being highest). The table also compares Liverpool's placement against Manchester Airport's as requested by the Committee, with the red and green indicating a higher or lower placement in the benchmark.

	LJLA ranking (out of 18)			MAN ranking (out of 18)		
	Q3 2016	Q2 2016	Q1 2016	Q3 2016	Q2 2016	Q1 2016
Overall satisfaction	4	6	8	11	13	10
Overall satisfaction business pax	3	9	9	18	16	11
Overall satisfaction leisure pax	4	6	10	10	11	7
Ease of way finding	3	2	2	11	12	10
Flight Information Screens	1	1	2	11	12	9
Cleanliness of washrooms/toilets	2	2	11	10	13	10
Comfort of waiting/gate areas	6	13	12	9	11	10
Cleanliness of airport terminal	5	6	10	15	15	12
Ambience of airport	3	4	5	15	16	15
Speed of baggage delivery	1	1	2	8	10	10
Arrivals passport & visa inspection	2	5	4	13	13	14
Waiting time in check in queue	1	1	1	9	8	9
Waiting time at security inspection	1	2	5	16	16	14

The terminal improvements made earlier in the year are clearly having an impact on the customer experience, with the latest ASQ results showing further improved scores compared to previous quarters.

The Airport achieved its highest overall satisfaction rating to date and is now 4th in comparison to the other 18 airports in its peer group. It has also achieved scores that result in Liverpool being no lower than 6th across all criteria and is now rated higher than Manchester Airport in all criteria too.

In addition to the physical improvements, much work has also been undertaken in customer service training across a range of companies based at the airport which it would appear has also helped to improve the overall customer satisfaction score.

2.4 General Airport update

Blue Air base at LJLA

Blue Air has announced the latest development in their strategy to expand operations across Europe with the news that LJLA is to become their newest European base.

This will be Blue Air's eighth European base and they will be locating a 189 seat Boeing 737-800 aircraft here at the beginning of the Summer 2017 season with the introduction of four new services - a daily departure to Rome Fiumicino, four times weekly to Milan Bergamo, four times weekly to Hamburg and a three times weekly service to Alicante.

These new services will complement Blue Air's existing flights from Liverpool to three destinations in Romania and are expected to be popular with both departing passengers from across the region and arriving international visitors too. An additional 160,000 seats will be on sale for these new flights to and from Liverpool next Summer.

Importantly, the basing of a Blue Air aircraft at Liverpool will also create up to 35 new, direct, local jobs too, with the task of recruiting and training employees for positions as pilots, cabin crew, engineers etc already underway. Blue Air is also asking the public to design a special Liverpool livery for the aircraft to be based at LJLA, as they look to become Liverpool's airline.

London Heathrow's third runway

LJLA has welcomed the recent announcement by the Government to approve Heathrow Airport's expansion plans for a third runway.

As this Committee is aware, LJLA has been a supporter of this scheme for some time, recognising Heathrow Airport's expansion plans as the best proposal for both the UK regions and the Country as a whole.

Liverpool needs to access global connectivity to better meet the needs of the region it serves, however capacity constraints in the South East have meant that the opportunity to re-establish regular flights to the UK's hub airport has simply not existed for some time.

An expanded Heathrow would offer the opportunity for unserved UK airports such as Liverpool, to further grow their networks, something that is crucial for generating growth across the whole country, not just London and the south east.

The Airport will continue to support Heathrow's proposals ahead of a final decision due next year. The Airport will also monitor the situation regarding the potential for runway slots at Heathrow to become available possibly by 2021 as part of the expansion process, which may enable access from underserved regional airports such as Liverpool ahead of the new runway being built.

LJLA to become fundraising partner with Alder Hey

The Airport recently announced that it is to become a fundraising partner with Alder Hey Children's Charity and aims to raise around £100,000 over the next 12 months for the hospital.

Plans to support the Charity are part of the Airport's strategic priorities to enhance community engagement through its Community Plan.

Over the coming months, employees at the Airport will be encouraged and given help to fundraise either individually or as part of a team, with the common goal of reaching the target figure for Alder Hey Children's Charity. Included in the planned activities is an invitation to participate in a world record wheel barrow pushing attempt to be held on the Airport runway one evening in March next year.

Funds raised will go towards supporting Alder Hey's latest initiative to create a world class 'digital hospital' that harnesses the latest in digital technology and applies it in the children's hospital environment to transform communication and engagement between care providers, young patients and their families.

However the Airport will also be working closely with Alder Hey to share their expertise in managing passenger flows and applying this to the movement of patients through the hospital and to help improve their experience.

New \$1 million 'Striker' fire and rescue vehicle commissioned

In September, the Airport commissioned its new \$1million, 'state of the art' Oshkosh Striker rescue and fire fighting vehicle.

Built in the US specifically for the Airport by specialist vehicle manufacturer Oshkosh Corporation, the 42 tonne airport fire appliance was shipped over to

Liverpool earlier this year and has been undergoing testing and fire crew familiarisation ahead of coming into service.

The high tech vehicle is capable of 0 – 50 mph in 35 seconds, carries 12,000 litres of water and can disperse this a distance of over 90 metres, emptying its tank in under 2 minutes.

It is also equipped with a High Reach Extendable Turret (HRET), which allows the Airport fire crews to carry out firefighting whilst operating the HRET inside the appliance cab, without the crews initially being within the risk area, viewing all operations through both a colour camera and a Forward Looking Infrared Camera (FLIR).

The Striker also has a unique feature with its ‘Snuzzle’ that allows crews to pierce through an aircraft skin and deploy water and foam, extinguishing any internal fires.

2.5 Press Releases

The following press releases were issued by the Airport over the past few weeks:

1 st September	LJLA commissions its new \$1 million ‘Striker’ fire and rescue vehicle
8 th September	Ryanair to expand operations and add over 200,000 extra seats for sale from LJLA for Summer 2017
9 th September	LJLA connects with another European capital as Ryanair commence first flights to Sofia
12 th September	New course in South Liverpool is creating a ‘real buzz’ at LJLA
14 th September	80 year old Airport employee Cliff on hand to celebrate Aer Lingus’ 80th Anniversary
15 th September	Wizz Air to launch another new service from LJLA
3 rd October	LJLA to become Blue Air’s latest European base bringing more flights, more international visitors and more jobs at LJLA
13 th October	LJLA to become fundraising partner with Alder Hey
19 th October	LJLA and World Duty Free bring Liverpool Gin to the Airport
25 th October	LJLA welcomes the Government’s announcement on Heathrow expansion
31 st October	‘Gad-souks’ – first LJLA passengers jet off to Marrakech with Ryanair
3 rd November	Wizz Air announces another new service from LJLA

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