

PRESENT:

Councillor Bob Swann, Chairman of Consultative Committee
Councillor Caroline Ashton, Frodsham Town Council
Norman Elias, passenger representative
Councillor Chris Ellams, Helsby Parish Council
Councillor Michael Green, Lancashire County Council
Councillor Stan Hill, Halton Borough Council
Keith Levin, Liverpool Airport General Aviation Users Association
Alex Naughton, Merseytravel
Councillor Ralph Oultram, Cheshire West and Chester Council
Councillor Steve Parish, Warrington Borough Council
Steve Pearse, Friends of Liverpool Airport
Tony Rice, disabled persons representative
Councillor Michael Roche, Sefton Metropolitan Borough Council
Angus Tilston MBE, Wirral Transport Users Association
Councillor Jeremy Wolfson, Liverpool City Council
Others
John Irving, CEO, Liverpool Airport
Robin Tudor, Head of Public Relations, Liverpool Airport
Andrew Dawson, Head of Environment
Cathy Elwin, Merseytravel
Mike A Jones, Assistant Secretary

19 APOLOGIES

Apologies have been received from:
Ron Abbey, Wirral Council
Michelle Cameron, Liverpool & Sefton Chamber of Commerce & Industry
Cedric Green, North Cheshire Rail Users Group
Jordi Morell, Cheshire and North East Wales Chamber of Commerce
Colin Rowan, Halebank Parish Council

20 DISCLOSURE OF PERSONAL INTERESTS

There were no disclosures of personal interests.

21 CHAIRMAN'S ANNOUNCEMENTS

The Chairman had attended a recent meeting of the North Cheshire Rail Users Group, discussing connections to the airport. The stakeholder Manager for Arriva Trains Wales made a point of stressing the co-operation and engagement he had received from staff at the Airport in relation to the forthcoming rail service on the Halton curve, starting December 2018.

Marshall Morris, who had been Deputy Chairman of the Committee, and had been Chairman of the Noise Monitoring Sub-Committee from 1991 to February 2018, had decided to retire from the roles to spend more time with his wife. He attended for a presentation of a framed montage of pictures from the Airport for his work on the Committees and with Friends of Liverpool Airport.

22 LIVERPOOL AIRPORT CEO

Since March 2018, John Irving had been the Chief Executive Officer at Liverpool John Lennon Airport. He had previously worked at Proctor and Gamble, then as Finance Director at Newcastle United Football Club and in the North East, and was an accountant by trade.

Since starting work at Liverpool, he had been impressed by the passion and pride of the staff and volunteers, which was a great asset. The Airport was growing and he felt it had good infrastructure with lots of opportunities. Saturday 26 May was due to be the busiest ever day at the Airport with over 30 flights to the Liverpool Vs Madrid football match for the European Cup, Bank Holiday traffic and school half term. He had aspirations, such as for a European hub connection and a long haul carrier. He reassured members on aspects such as the continued importance of General Aviation and the intention to continue to benefit the regional economy.

23 MINUTES

DECIDED: That

the minutes of the meeting of the Consultative Committee held on 16 February 2018 be approved as a correct record and signed by the Chairman.

24 MINUTES OF SUB-COMMITTEES

DECIDED: That

the minutes of the meeting of the Noise Monitoring Sub-Committee on 20 April 2018 be received.

25 MEMBERSHIP

The Committee noted the following changes in membership:

- For Knowsley Council, Councillor Brian O'Hare had been replaced as representative by Councillor Tony Brennan.
- The Deputy for the Disabled Persons Representative was now Mike Elkerton MBE
- For St Helen's Council, the representative had stepped down and was yet to be replaced.

Members discussed whether Flintshire Council should be included as the Airport had previously received complaints from them over flight paths, as the Standards Arrival Routines (STARs) 'funnelled' over Flintshire.

DECIDED: That

- (1) changes in membership be noted;
- (2) the Secretariat contact Flintshire Council regarding membership.

26 PUBLIC QUESTION TIME

No members of the public were present and no questions had been submitted in advance.

The Chairman varied the order of the meeting from here on, but the minutes are presented in the order of the agenda.

27 LIVERPOOL AIRPORT 'VISION TO 2030'

Mark Povall, Strategy Director at Liverpool John Lennon Airport, gave a presentation on the Airport's 'Journey to 2030' document, which complemented the Airport's Master Plan to 2050. The strategic vision focussed on people, passenger experience and performance, with the aim of providing a better and faster service than competitors, improved connectivity and surface access.

The Committee questioned Mark on the vision, and how other factors such as Tour Operator choices, HS2, freight and rail connections.

28 AIRSPACE CHANGE UPDATE

Andrew Dutton, Head of Environment at Liverpool John Lennon Airport updated the Committee about proposed changes in the airspace around the airport.

The next stage was for the Airport to meet the Civil Aviation Authority to explain the need for the change to the airspace, The offer was still open to anyone to discuss the design process and principles. The plan was to implement the airspace change in 2020. It was noted that Manchester Airport were aiming for a later date for a change in their area. It was all part of a single Future Airspace Strategy (FAS) for the region but would be implemented in two phases.

Also, a consultation on the Noise Action Plan would be sent before the next meeting. The consultation would start at the next Noise Monitoring Sub-Committee (NMSC) and ends with the Consultative Committee (LJLACC) in October 2018.

The Airport had offered at the last LJLACC and previous NMSC to engage with members and their respective organisation about the principle that was to be used in the design of the airspace. No members or organisation had taken the airport up on the offer but on request an information pack and questions would be circulated.

29 QUARTERLY REPORT

Robin Tudor, Head of Public Relations, presented the Airport's Quarterly Business Report, covering January to March 2018. Overall, there had been a 4.3% growth in passenger numbers compared to the previous year which had continued from previous quarters.

Key points (with increases given in comparison with the equivalent period in the previous year) included:

- EasyJet had seen passengers numbers reach 514,000;
- Ryanair performed strongly;
- Flybe carried 35,000 more passengers;
- Wizz Air were to restructure across the UK, causing a loss of the Riga and Lublin routes from Liverpool;
- Blue Air became the third largest carrier at Liverpool with 62,000 passengers in the period;
- General and business aviation saw a 2% rise;
- The ASQ passenger opinion survey results showed that the Airport was ranked in the top half in 11 of 14 criteria for the 18 monitored airports. It outranked Manchester in everything except Wi-Fi;

- The Strategic Vision to 2030 was launched;
- Thomas Cook announced that they would fly from Liverpool from Summer 2019;
- A new easyBus service was launched for direct connection to Chester, Wrexham, Oswestry and Shrewsbury with 16 departures a day;
- The sculpture monument to the Hillsborough victims was unveiled at the terminal.

DECIDED: That

the quarterly report be received.

30 CAA OPEN DAY FEEDBACK

Bob Swann and Steve Parish had attended the CAA Open Day and Community Discussion Forum held in Manchester on 5 March 2018 and the presentation from it had been circulated to members. The CAA had initially planned to hold all meetings in London so it was pleasing that they had chosen to hold a meeting locally.

The next Community Discussion Forum was in July. If anyone had anything to raise at the meeting, Bob would be attending.

31 ANNUAL WORK PROGRAMME

DECIDED: That

the Work programme be noted.

32 CORRESPONDENCE

There was no correspondence to discuss.

33 ANY OTHER BUSINESS

Works at Lime Street Railway Station

Cathy Elwin gave a presentation to the meeting, which is attached to these minutes, regarding the changes to take place at Liverpool Lime Street station. The works were being arranged by Network Rail with other partner organisations, part of £340 million improvements. The work had started at Lime Street about a year ago with minimal disruption, with new platforms and track, but the Summer 2018 upgrade would involve 12 weeks of partial closure from 2 June to 29 July, with alternative services.

The improvements were to create more space for passengers at the station, more reliable service through increased overhead wiring and signalling, and up to three extra services per hour.

The detail of improvements and alternatives during closure was available online.

34 DATE OF NEXT MEETING

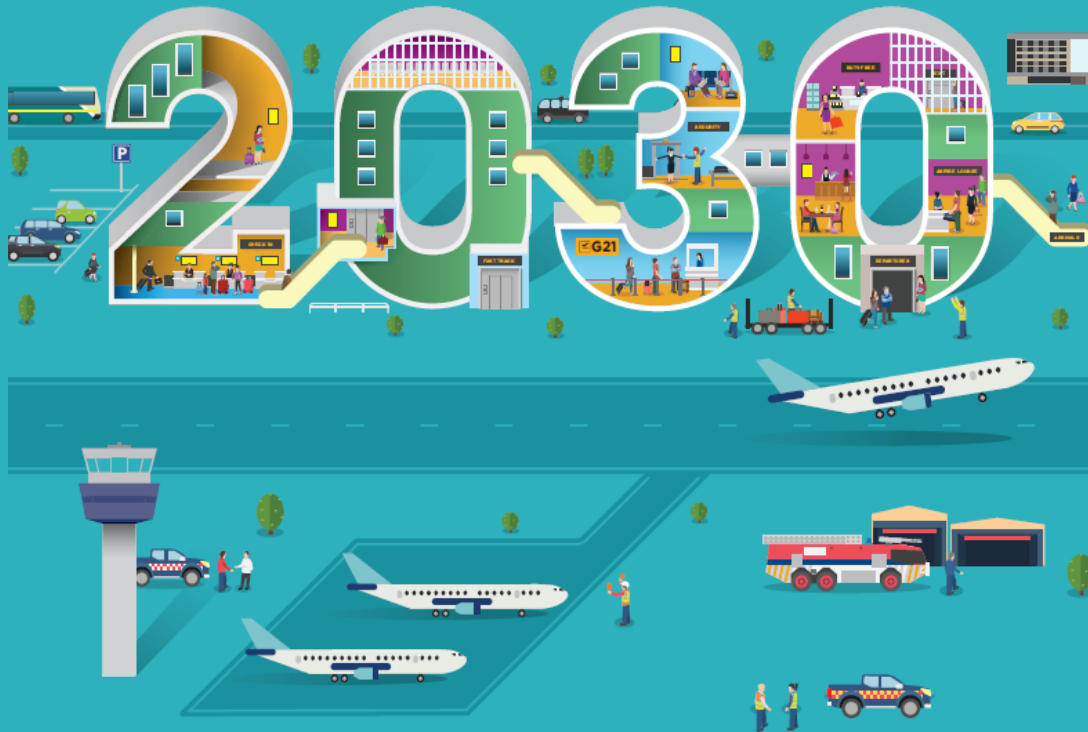
The next meeting of the Liverpool John Lennon Airport Consultative Committee is scheduled for Friday 12 October 2018 at 10.30 am in the Cavern Suite, Liverpool John Lennon Airport L24 1YD (this had been moved from 21 September)

Chairman

Date

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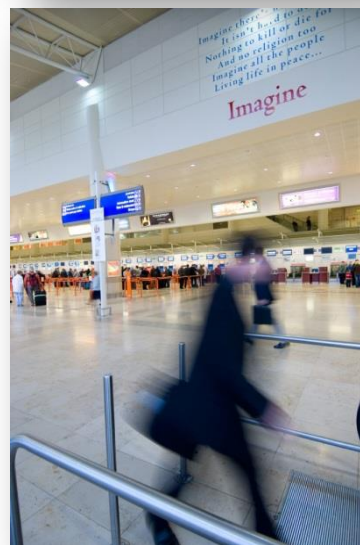
Liverpool John Lennon Airport Our Journey to 2030



Liverpool is a key economic driver for the Region

- 4.95m passengers in 2017
- Almost 1m more passengers over past 3 years
- Supports 6,000 FTE jobs
- Generates £250m GVA
- £134m spend in the visitor economy
- 52% of LJLA passengers originate in the Liverpool City Region (2.5m)
- 38% of LJLA passengers are inbound visitors - 28% international, 10% domestic
- 10% of LJLA passengers are travelling on business

page 8



FASTER. EASIER. FRIENDLIER.

LiverpoolJohn Lennon Airport 



LJLA route network

page 9

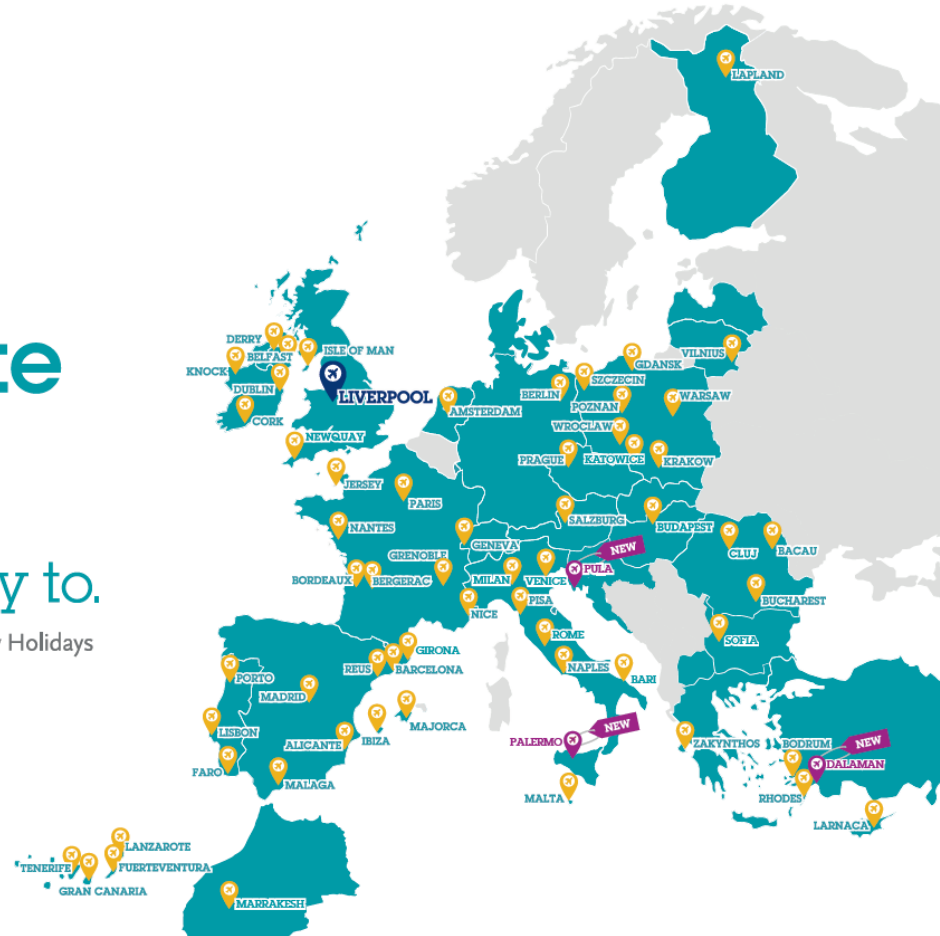
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Investing in 'best in class' passenger experience

- Invested in airline growth
 - 15 new destinations, two new airlines
 - Revitalising the cargo offer
 - Targeting business aviation
- Investment of £6m in last two years on:
 - refreshing and improving the passenger experience
 - enhancing the retail and food offer in the terminal
- Corresponding improvement in overall customer satisfaction
 - Top quartile for customer service in our benchmark group of airports
 - In top ten of global airports for on time performance

page 10



OUR JOURNEY TO 2030

WE WILL BE THE AIRPORT OUR REGION LOVES



People

Investing and valuing our colleagues and partners across the airport and in our community by :

- Being an employer of choice
- Being passionate about our community and our environment
- Being a trusted partner of choice

page 11

Passenger Experience

Delivering an exceptional experience for all our passengers by :

- Continuing to be Faster, Easier, Friendlier
- Providing choice and value for our customers
- Building loyalty and pride towards our Airport

Performance

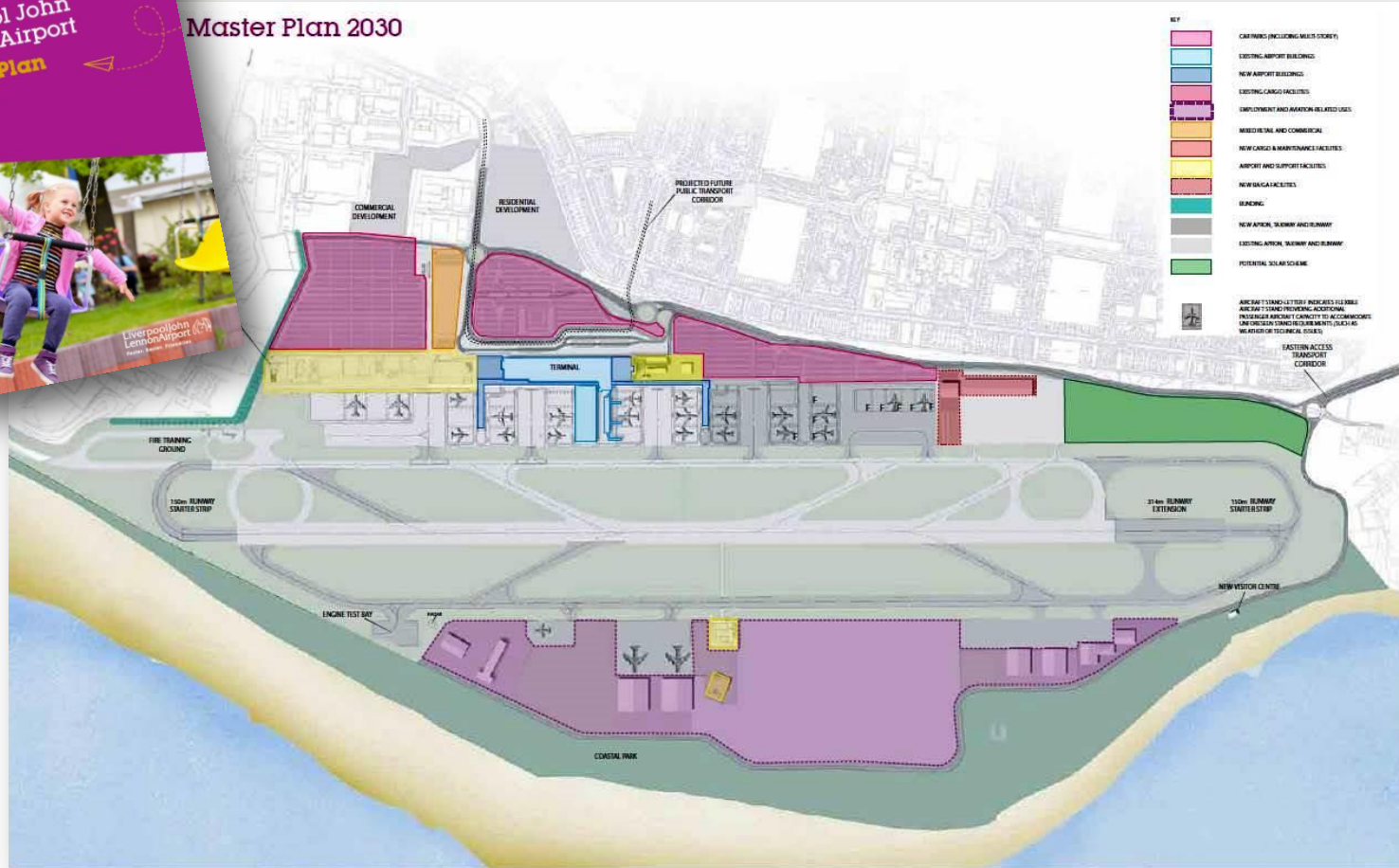
Setting the standard for industry leading performance by :

- Delivering continued passenger growth
- Leading the industry in operational performance
- Generating financial performance that creates a sustainable business

LJLA Master Plan to 2030



Master Plan 2030



page 12

Maximising the opportunity through partnership

8 million
passengers handled
annually



Connected
to Europe
and the World



12,000 +

jobs across the LCR



4000 additional

jobs across the LCR by 2030 through
non aviation development



£270m

associated productivity
boost every year through
non aviation development

£625m

potential to increase
the Airport's total
annual GVA impact



Over **£100m**

planned investments
in next ten years

What are the growth drivers?

Improved connectivity and route network

- Joint approach to increase global connectivity
- Destination marketing fund
- Broader connectivity to/from LJLA drives economic benefit

Efficient surface access

- Improving journey time reliability
- Enhancements to road access
- Maximise opportunity at Liverpool South Parkway
- Direct rail access to the Airport

Develop the Airport as a growth hub

- Deliver Master Plan for broader aviation and non-aviation development
- Support on major issues that would allow the airport to compete and to maximise impact.

Focus on customer service and brand loyalty

- Investing in the product and the experience
- Building loyalty for business and leisure travel

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Liverpool Lime Street Summer 2018



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/ 1

Part of £340m investment in LCR

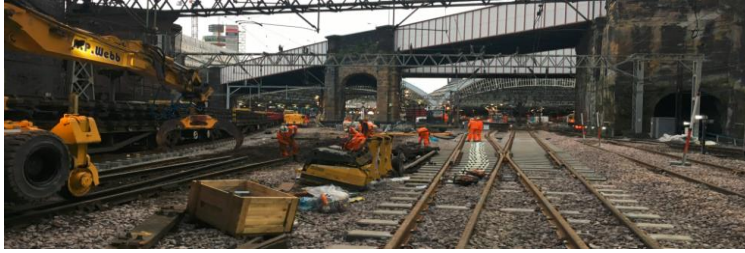


Faster, more frequent services by 2019, accommodating ever-increasing passenger numbers to the region, that are expected to double in peak periods by 2043

A better railway for a better Britain

/ 2

Story so far



Time lapse: https://www.youtube.com/watch?v=6eLUD_9RBv4



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/ 3

Summer upgrade overview



2nd June to 29th July 2018

Journeys from:	2 – 10 June	11 June – 13 July	13 – 29 July
	All Line Closed	Bidirectional service into Lime Street	All Lines Closed
Wigan, Preston, Manchester Victoria, St Helens,	Rail replacement bus services will run between Huyton and Lime Street.	A timetabled rail service will be in operation into platforms 1 & 2 for services via Huyton	Rail replacement bus services will run between Huyton/St Helens and Lime Street.
The East and South via Warrington and Crewe	Liverpool South Parkway will act as an interchange for passengers coming from the east and south, where they can access the city by changing on to the Merseyrail network.		
Services via Warrington Central	<p>Some services through Warrington Central will terminate at Hunts Cross. Passengers will be offered a choice of either a rail or rail replacement service for their onward journey.</p> <ul style="list-style-type: none"> Rail replacement bus services will serve all stations on the City Line (LSP, West Allerton, Mossley Hill, Edge Hill, Lime Street) and a peak time express bus service will run direct to Moorfields station. In addition 2 trains per hour (peak) will call at Hunts Cross on their way to Liverpool South Parkway. At other times this will reduce to 1 train per hour 		

The priority has been to keep passengers on trains where possible. There will be lots of connecting train services. Where buses are needed they will be high quality.

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/ 4

Transportation plan - Overview



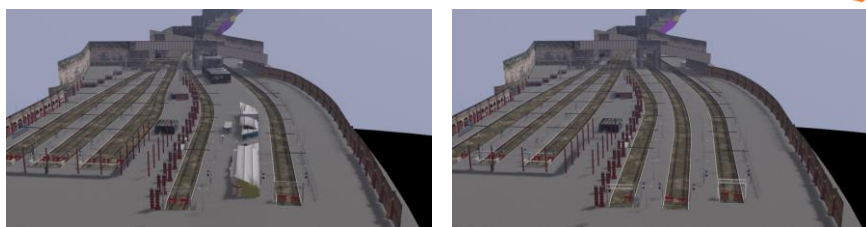
Transportation Offer

- Similar to phase one and December 2017 upgrades:
Maintaining rail-to-rail where possible. Where buses are needed they will be high quality and offer express and stopping options.
- Work ongoing in partnership with TOCs and LCR to look at plan and build on 2017 works
- Incorporates lessons learnt from these closures
- Using tried and tested alternative transportation options

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/ 5

What will our Lime Street upgrade deliver?

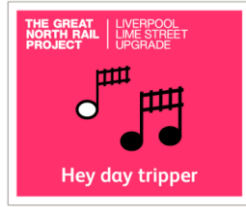


- Three extra services per hour by improving the platform layout to maximise train access and give provision for longer trains to stop.
- More space for passengers by creating wider platforms will provide safer access to trains.
- Improved reliability through extensive signalling upgrades, helping to ensure trains arrive on time and aiding recovery when problems arise.

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/ 6

One consistent, targeted campaign



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One place with all of the information



Liverpool City Region upgrade

You are here: [Home](#) > [Running the railway](#) > [Our routes](#) > [London North Western](#) > [Liverpool City Region upgrade](#)

Running the railway

- Train operating companies**
Keeping our workforce safe
Our routes
- Anglia
 - London North Eastern and East Midlands
 - London North Western
 - Manchester to Preston improvements
 - Crewe hub
 - **Liverpool City Region upgrade**
 - Carlisle
 - Preston to Blackpool North
 - Chase Line Electrification - Rugeley to Walsall
 - Ordsall Chord
 - Scotland
 - South East
 - Wales
 - Wessex
 - Western
- Long-term planning**
 GSM-R: communicating on the railway

£340m is being invested in the railway the Liverpool City Region

Upgrades to Liverpool Lime Street, the Halton Curve project and new Maghull North station are a few of the vital schemes that form part of a £340m railway investment in the Liverpool City Region. This work also sits within the wider [Great North Rail Project](#) to transform rail travel for customers across the north of England.

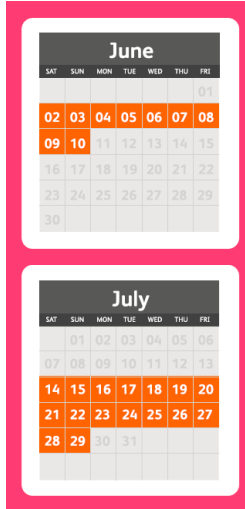
Liverpool Lime Street

Liverpool Lime Street station is undergoing a major transformation – its biggest upgrade since the 19th Century.



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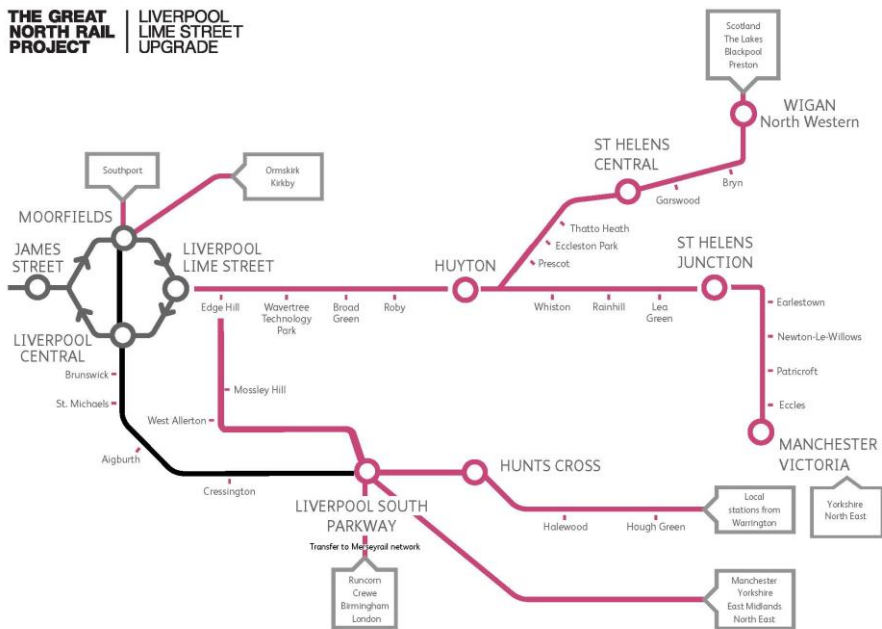
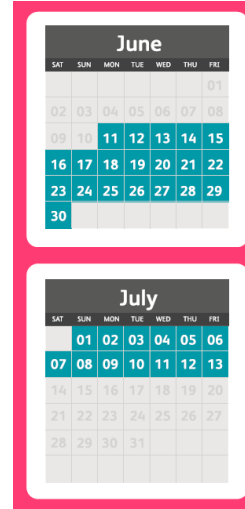
Timetables/journey times



Information is available now to show passengers how their route in/out of Liverpool will change during the major upgrade.

Train times and timetables will be available around 6 weeks out.

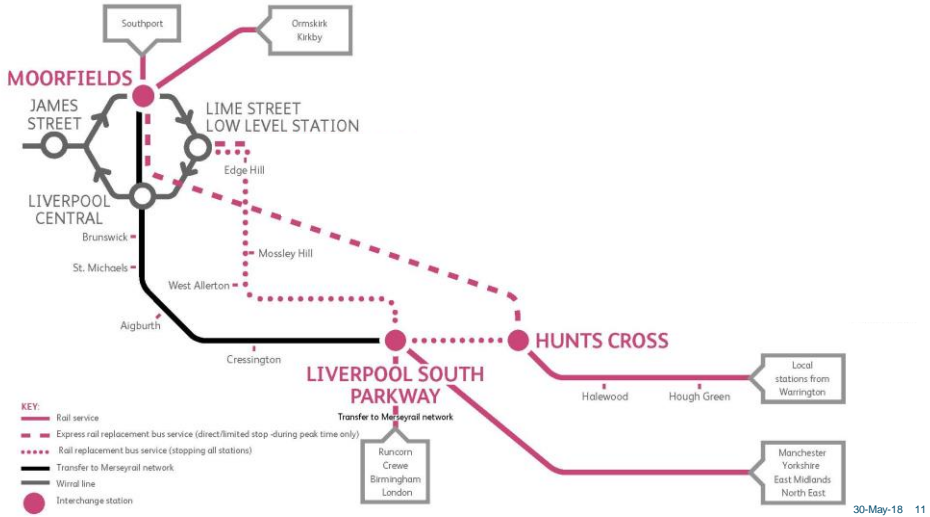
This is the case nationally, not just in the Liverpool City Region.



THE GREAT NORTH RAIL PROJECT | **LIVERPOOL LIME STREET UPGRADE**

2 June to 29 July

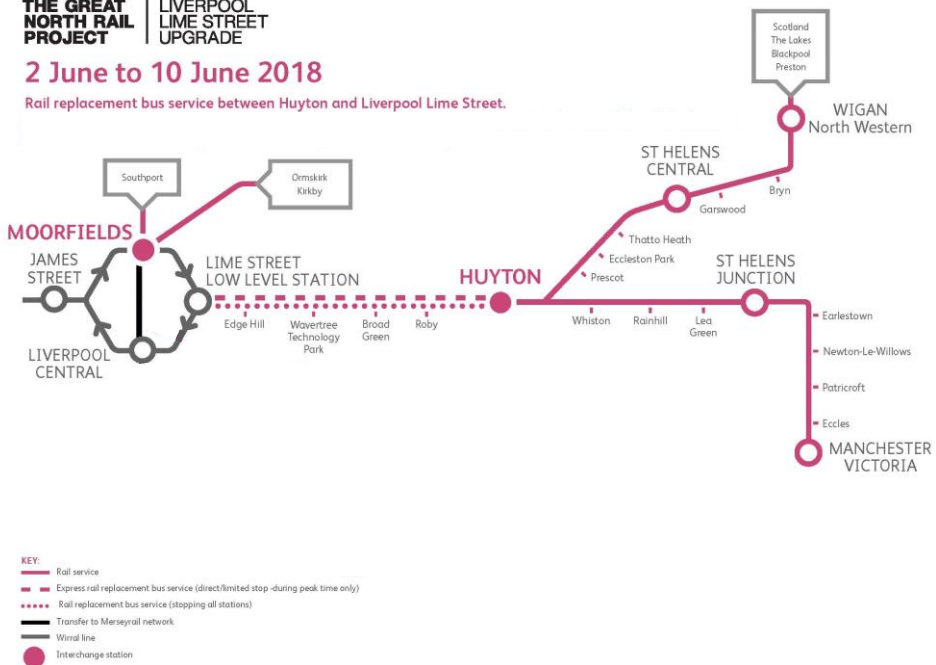
Rail replacement bus service between Hunts Cross and Liverpool Lime Street
 Rail service between Liverpool South Parkway and Central Liverpool.



THE GREAT NORTH RAIL PROJECT | **LIVERPOOL LIME STREET UPGRADE**

2 June to 10 June 2018

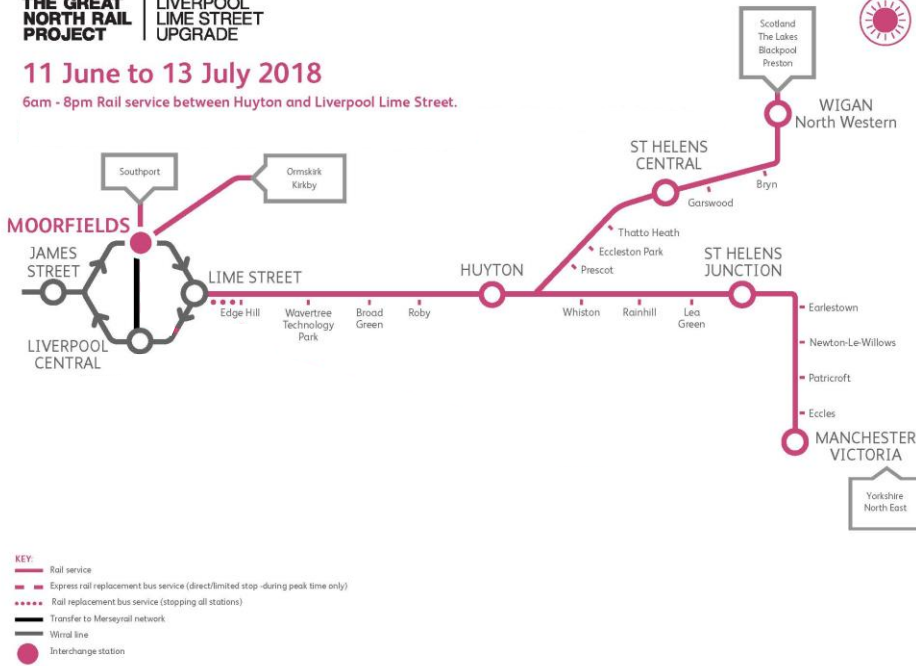
Rail replacement bus service between Huyton and Liverpool Lime Street.



THE GREAT NORTH RAIL PROJECT | LIVERPOOL LIME STREET UPGRADE

11 June to 13 July 2018

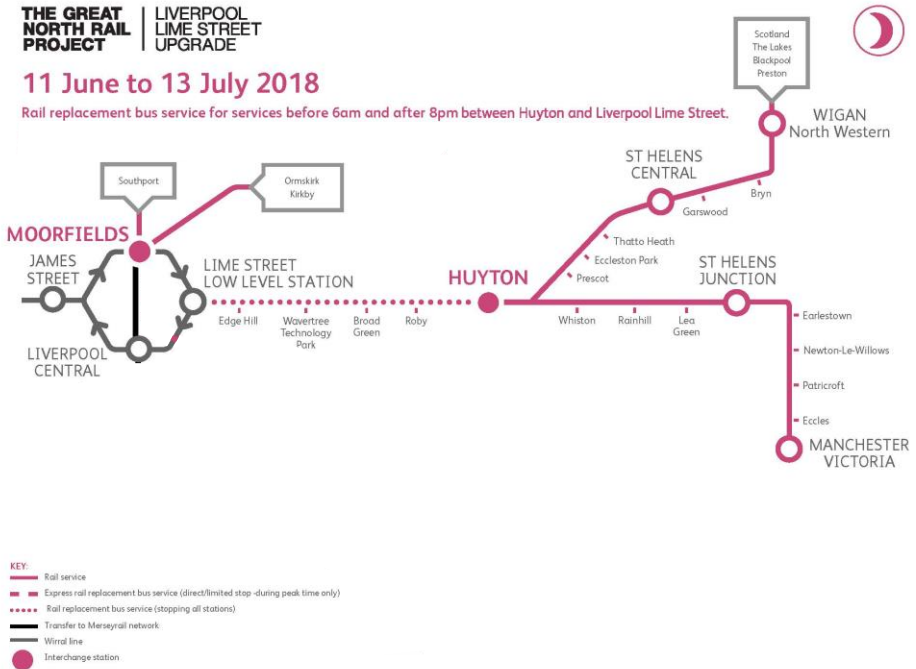
6am - 8pm Rail service between Huyton and Liverpool Lime Street.



THE GREAT NORTH RAIL PROJECT | LIVERPOOL LIME STREET UPGRADE

11 June to 13 July 2018

Rail replacement bus service for services before 6am and after 8pm between Huyton and Liverpool Lime Street.



THE GREAT NORTH RAIL PROJECT | **LIVERPOOL LIME STREET UPGRADE**

14 July to 29 July 2018

Rail replacement bus service between Huyton and Liverpool Lime Street.



- KEY:**
- Rail service
 - - - Express rail replacement bus service (direct/limited stop -during peak time only)
 - Rail replacement bus service (stopping all stations)
 - Transfer to Merseyrail network
 - Wirral line
 - Interchange station

Briefing pack



Go to www.networkrail.co.uk/lcr to download the briefing pack now.

This will be emailed to your teams shortly.